Case Number	Complaint Against	Allegation(s)	Grievance Committee Recommendation	Board Action
2009-PPS-016	La'Tonjula DeAnna Phifer TPPI Investigative Services P. O. Box 35385 Charlotte, NC 28235-0000	Violation of G.S. 74C-12(a)(7), 74C-12(a)(20), 12 NCAC 07D .0404, 12 NCAC 07D .0109 - Willfully failed to render to a client services for which compensation has been paid or tendered in accordance with the agreement of the parties. Failing to offer a report to a client within 30 days of the client's written request after the client has paid for services rendered. Failing to offer a written report containing the findings and complete details of the investigation within 30 days after completion of the investigation. Failing to maintain and sign descriptive reports, chronological reports, cover letters, and itemized invoices to the client. Failing to maintain required records.	Ms. La'Tonjula Phifer's license is to be reinstated once she has submitted verification that Mr. Everhart has been reimbursed.	Approved

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Case Number	Complaint Against	Allegation(s)	Grievance Committee Recommendation	Board Action
2009-PPS-018	Donny Glenn Ward Donny G. Ward 293 Pinners Point Rd Beaufort, NC 28516-0000	Violation of G.S. 74C-2(a), 74C-12(a)(22) - Holding onself out as providing polygraph services without being properly licensed. Engaging in the private protective services profession under a name other than the name under which the license was obtained.	Uphold the Cease and Desist that was issued to Mr. Donny Glenn Ward for holding oneself out as providing polygraph services without being properly licensed. Engaging in private protective services profession under a name other than the name under which the license was obtained.	Approved
2009-PPS-032	Linsey Hall Dunbar Armored, Inc. 2410 Presidential Dr Ste 116 Durham, NC 27703-0000	Violation of G.S. 74C-13(a)(b) - Allowing armed guards to carry firearms in the course of their duties without having first met the qualifications of the Board.	Mr. Linsey Hall and Dunbar Armored , Inc. enter into and pay a consent in the amount of \$3,100.80 for 19 registration violations.	Approved
2009PPS044A	Bruce Vernon Seibert Jr. Defender Services, Inc. PO Box 1775 Columbia, SC 29202-1775	Violation of G.S. 74C-11(a) - Failing to properly register unarmed guards.	Mr. Bruce Vernon Seibert Jr. and Defender Services, Inc. enter into and pay a consent in the amount of \$8,169.79 for 80 registration violations. Mr. Seibert is to resubmit another management plan to PPS Administrative office. Defer unitl August Board meeting regarding a possible Branch office violation.	Approved

Case Number	Complaint Against	Allegation(s)	Grievance Committee Recommendation	Board Action
2009-PPS-053	Michael Allan Bevan ESS Lounge 327 W Davie St Raleigh, NC 27602-0000	Violation of G.S. 74C-13(a) - Carrying a firearm in the performance of providing private protective services duties without first having met the qualifications of the Board.	Uphold the Cease and Desist that was issued to Mr. Michael Allan Bevan for carrying a firearm in the performance of providing private protective services duties without first having met the qualifications of the Board.	Approved
2009-PPS-055	Shareff Charles Dickens Sin City 1019 Barnfield Ct Fuquay-Varina, NC 27526-0000	Violation of G.S. 74C-13(a) - Carrying a firearm in the performance of providing private protective services duties without first having met the qualifications of the Board.	Case be dismissed - No violation of G.S. 74C.	Approved
2009-PPS-056	Algenon McNeill Arch Angel Security 2229 E 24th St Winston-Salem, NC 27105-0000	Violation of G.S. 74C-2(a), 74C-13(a), 74C-11(a) - Providing Security Guard and Patrol services without being properly licensed. Allowing armed guards to carry a firearm during the course of performing private protective services duties without first having met the qualifications of the Board. Failing to properly register unarmed guards.	A Cease and Desist is to be sent to Mr. Algernon McNeill, Mr. George Patrick and to the respective District Attorney's Office.	Approved

Case Number	Complaint Against	Allegation(s)	Grievance Committee Recommendation	Board Action
2009-PPS-057	Kenneth Lee Mack Priority Asset Protection, Inc. 617 NW 10th St Grand Praire, TX 75050-0000	Violation of G.S. 74C-11(a), 12 NCAC 07D .0707 - Failing to properly register unarmed guards. Failing to complete a basic training course for unarmed security guards within 30 days from the date of permanent hire.	Defer until April Board meeting. Also, Mr. Kenneth Lee Mack is to submit a management plan to PPS Administrative office.	Approved
2009-PPS-058	Norma Maria Carrasco Carrasco Security 5906C1 Monroe Rd Charlotte, NC 28212-0000	Violation of G.S. 74C-2(a) - Providing Security Guard and Patrol services without being properly licensed.	Case be dismissed - No violation of G.S. 74C.	Approved
2009-PPS-060	Thomas Wayne Frey A. I. M. Security Services, Inc. 6311 Old Providence Rd Charlotte, NC 28226-0000	Violation of 74C-2(a) - Providing Security Guard and Patrol services without being properly licensed.	Revoke the Security Guard & Patrol license that was held by Mr. Thomas Wayne Frey for providing security guard and patrol services without being properly licensed and for failure to pay the consent agreement that was entered into regarding case 2007-PPS-005. The Board's Attorney is to file a Temporary Restraining Order against Mr. Frey.	Approved

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Case Number	Complaint Against	Allegation(s)	Grievance Committee Recommendation	Board Action
2009-PPS-062	Robert Bond Security Resources 1155 Marlkress Rd Cherry Hill, NJ 08008-0000	Violation of 74C-2(a) - Providing Security Guard and Patrol services without being properly licensed.	Case be dismissed - No violation of G.S. 74C.	Approved
2009-PPS-063	William Harold Thompson Investigations Unlimited, Inc. 1870 Slippery Log Rd Whiteville, NC 28472-0000	Violation of G.S. 74C-12(a)(20) - Failure to offer a report to a client within 30 days of the client's written request after the client has paid for services rendered.	Case be dismissed - No violation of G.S. 74C.	Approved
2009-PPS-064	Gary Leon Wilson Fairfield Mountains Security Service 112 Mountains Blvd Lake Lure, NC 28746-0000	Violation of G.S. 74C-11(a) - Failing to properly register security guards.	Case be dismissed - No violation of G.S. 74C.	Approved