| Case Number | Complaint Against | Allegation(s) | Grievance Committee Recommendation | Board Action |
|----------------|--|---|--|--------------|
| 2009-PPS-035 | Michael Wayne McFalling National Public Security Agency 5404-1 Portree Pl Raleigh, NC 27606-0000 | Violation of G.S. 74C-12(a)(32), 74C-11(a), 74C-11(b), 74C-13(a), 12 NCAC 07D .0113 - Demonstrated a lack of financial responsibility. Failed to properly register unarmed security guards. Carrying a firearm in the performance of providing private protective services duties without having first met the qualifications of the Board. Failing to inform the Board of change of address and telephone number within 15 days of change. | Revoke all individual licenses and Certification held by Michael Wayne McFalling for lack of financial responsibility. Failing to properly register unarmed security guards. Carrying a firearm in the performance of providing private protective services duties without having first met the qualifications of the Board. Failing to inform the Board of change of address and telephone number within 15 days of change. The Department of Revenue and Wake County District Attorney be notified. If Staff determines that Michael McFalling and National Public Security Agency has violated the cease and desist, staff is requested to seek a Civil Injunction. | Accepted |

| Case Number | Complaint Against | Allegation(s) | Grievance Committee Recommendation | Board Action |
|----------------|--|--|--|--------------|
| 2010-PPS-047 | Michael Wayne McFalling National Public Security Agency 5404-1 Portree Pl Raleigh, NC 27606-0000 | Violation of G.S. 74C-11(a), 74C-12(a)(6), 74C-12(a)(31), 74C-12(a)(32) - 12 NCAC 07D .0113. Failing to properly register unarmed guards. Engaging in the private protective services profession without being properly licensed. Engaging in conduct that constitutes dereliction of duty or otherwise deceived, defrauded, or harmed the public in the course of professional activities or services. Demonstrated a lack of financial responsibility. Failing to notify the Board within 15 days of change of home address, business street address, home telephone number and business telephone number. | Revoke all individual licenses and Certification held by Michael Wayne McFalling for failing to properly register unarmed guards. Engaging in the private protective services profession without being properly licensed. Engaging in conduct that constitues dereliction of duty or otherwise deceived, defrauded or harmed the public in the course of professional activities or services. Demonstrated a lack of financial responsibility. Failing to notify the Board within 15 days of change of home address, business street address, home telephone number and business telephone number. The Department of Revenue and Wake County District Attorney be notified. If Staff determines that Michael McFalling and National Public Security Agency has violated the cease and desist, staff is requested to seek a Civil Injunction. | Accepted |

| Case | | | Grievance Committee | |
|--------------|---|---------------|---|--------------|
| Number | Complaint Against | Allegation(s) | Recommendation | Board Action |
| 2010-PPS-048 | Sidney Allen Hart Corporate Asset Protection Services Inc P.O. Box 1790 Clemmons, NC 27012-0000 | | Case be dismissed - No violation of G.S. 74C. | Accepted |

| Case Number | Complaint Against | Allegation(s) | Grievance Committee Recommendation | Board Action |
|----------------|---|---|--|--------------|
| 2010-PPS-055 | Trini Lydell Hollins Elite Protective Services 306 Hilltop Ave Concord, NC 28025-0000 | Violation of G.S. 74C-2(a), 74C-10(e), 74C-13(a) - Providing security guard and patrol services without being properly licensed. Failing to carry the required liability insurance. Carrying a firearm while performing security related services without having first met the qualifications of the Board. | Mr. Trini Lydell Hollins and Elite Protective Services be issued a cease and desist for providing security guard and patrol services without being properly licensed. Failing to carry the required liability insurance. Carrying a firearm while performing security related services without having first met the qualifications of the Board. The Department of Revenue be notified. | Accepted |

| Case | | | Grievance Committee | |
|--------------|--|---|--|--------------|
| Number | Complaint Against | Allegation(s) | Recommendation | Board Action |
| 2010-PPS-056 | Tim Oxendine Diamond Bodyguard Protection Agency 4317 S Mountain Dr Raleigh, NC 27603-0000 | Violation of G.S. 74C-2(a) - Providing private protective services without being properly licensed. | Mr. Tim Oxendine and Diamond Bodyguard Protection Agency be issued a cease and desist for providing private protective services without being properly licensed. | Accepted |

| Case Number | Complaint Against | Allegation(s) | Grievance Committee Recommendation | Board Action |
|----------------|---|--|---|--------------|
| 2010-PPS-058 | Kenneth Gorham ASAP Delivery SVC 9616 Highstream Ct Charlotte, NC 28269-0000 | Violation of G.S. 74C-2(a) - Providing courier services without being properly licensed. | Mr. Kenneth Gorham and ASAP Delivery SVC be issued a cease and desist for providing courier services without being properly licensed. The Mecklenburg County District Attorney be notified. Also, send a copy of the cease and desist to the contracting medical company. | Accepted |

| Case | | | Grievance Committee | |
|--------------|---|---|---|--------------|
| Number | Complaint Against | Allegation(s) | Recommendation | Board Action |
| 2010-PPS-059 | John Samuel Koonce Weiser Security Services, Inc. 8510 McAlpine Park Dr Ste 208 | 74C - Follow up Audit of the Training Program | Follow up Audit of the Training program - No violation of G.S. 74C. | Accepted |
| | Charlotte, NC 28211-0000 | | | |