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Aerial Monitoring Team - Specially equipped aircraft and crew used to monitor nuclear radiation in the atmosphere from fixed nuclear facility releases or fallout. Usually flown by the Civil Air Patrol.

Aerial Reconnaissance Team(s) (ART) – Teams established to provide Preliminary Damage Assessment data through aerial reconnaissance.

African Swine Fever - Hog Cholera

Alternate State Warning Point - The State EOC serves as a backup for the State Warning Point.

Amateur Radio - A service of radio communications, performed by persons interested in the radio art solely for personal gain and without pecuniary interest. Operates in the public interest, convenience or necessity, therefore is available for use in emergency situations.

American Humane Association (AHA) - A national federation of animal welfare agencies responsible for the welfare and protection of homeless animals including disaster relief. When disaster strikes, the American Humane Association (AHA) sends field representatives to affected areas to assess damage and determine needs of the animal population.

American Kennel Club (AKC) - A private organization of dog breeders.

Area Command (Unified Area Command) – An organization established (1) to oversee the management of multiple incidents that are each being handled by an ICS organization or (2) to oversee the management of large or multiple incidents to which several Incident Management Teams have been assigned. Area Command has the responsibility to set overall strategy and priorities, allocate critical resources according to priorities, ensure that incidents are properly managed, and ensure that objectives are met and strategies followed. Area Command becomes Unified Area command when incidents are multi-jurisdictional. Area Command may be established at an EOC facility or at some location other than and ICP.

Area Emergency Management Coordinator - Supervisor of the field office of the N.C. Division of Emergency Management which serves certain regions of the State. Serves as a liaison between State and local governments, procures and coordinates State resources.

At-risk Populations – People with access and functional needs; populations whose members may have additional needs before, during, and after an incident in functional areas, including but not limited to: maintaining independence, communication,

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transportation, safety, support, and health care. Individuals in need of additional response assistance may include those who have disabilities, who live in the community or long-term care facilities, who are elderly, who are children, who are from diverse cultures, who have limited English proficiency or are non-English speaking, or who are transportation disadvantaged.

Base Station - A radio which operates at a fixed location, permanently installed. Usually located so that the antenna can be high above average terrain.

Catastrophic Disaster - For the purposes of this plan, a catastrophic disaster is defined as an event that results in large numbers of deaths and injuries; causes extensive damage or destruction to facilities that provide and sustain human needs; produces an overwhelming demand on state and local response resources and mechanisms; causes a severe long term effect on general economic activity; and severely affects State, local and private sector capabilities to begin and sustain response activities.

CERCLA Hazardous Substance - A Superfund Hazardous Substance listed in Table 302.4 of 40 CFR Part 302.4 which subjects facilities to CERCLA and Title III release notification. (Reportable Quantity Chemicals)

Chemical Transportation Emergency Center (CHEMTREC) - A chemical information center provided by the Federal Government as a source of first response advice in substance/chemical spills. CHEMTREC can usually put those on scene at an emergency in touch with the product shippers.

Civil Air Patrol (CAP) - A civilian auxiliary of the United States Air Force. The CAP provides volunteer pilots, aircraft, communications and ground personnel for emergency use in search and rescue, messenger service, light transport flights, airborne communications, ground search and reconnaissance support.

Civil Disorder - The degeneration of a law abiding group into an unruly, unmanageable and law challenging mob.

Civil Preparedness Guide (CPG) - A FEMA Publication which provides guidance to State and Local Emergency Preparedness Directors and others with emergency responsibilities.

Companion Animals - Animals kept as pets or companions, such as dogs, cats, and birds.

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Comprehensive Environmental Response, Compensation, and Liability Act of 1980 (CERCLA) - Legislation (PL 96-510) covering hazardous substance releases into the environment and the cleanup of inactive hazardous waste disposal sites. CERCLA established the "Superfund" to provide resources for these cleanups. Amended and extended by SARA. (See CERCLA)

Continuity of Government (COG) - Plans and procedures for ensuring the survival and operational capabilities of governmental processes and lines of succession. This includes the protection and maintenance of agency and departmental vital records, and the organization of emergency response.

Control Points - Officially designated points such as weigh stations and rest stops where trucks can be inspected, scheduled, turned back, or escorted into a designated reception center, warehouse, or distribution center.

Corps of Engineers (COE) - A U.S. Army command within the continental United States that undertakes engineering projects in support of state and local governments which might otherwise be prohibitive.

Cost Sharing Agreements - Agreements between agencies or jurisdictions to share designated costs related to an incident. These are usually written, but may be verbal between designated authorized representatives of the agencies or jurisdictions.

County Receiving and Distribution Point (CRDP) - A location where personnel and equipment are temporarily stored pending assignment, release, or reassignment.

Critical Incident Stress Management Team (CISM) - CISM is a crisis management process in which various types of interventions, focusing on counseling and education, are designed specifically for emergency response workers to mitigate the impact of a critical incident on personnel and to accelerate recovery to those experiencing normal reactions to abnormal events.

Dam Failure - Full or partial collapse of a dam constructed to hold back large volumes of water.

Damage Assessment (DA) - The conduct of on the scene surveys following any disaster to determine the amount of loss or damage caused by the incident. Extent of damage is assessed in all types of disasters such as flash flood, tornado, winter storm, hurricane, nuclear power incident and chemical explosion.

Defense Coordinating Officer (DCO) - Supported and provided by the Department of Defense (DOD) to serve in the field as the point of contact to the Federal Coordinating Officer (FCO) and the ESFs regarding requests for federal military assistance.

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Designated Donation - A designated donation is an offer of a donation made to and accepted by an organization or a specific donation requested by an organization.

Direct Effects (DE) - The immediate result of a nuclear detonation considered most hazardous such as blast, heat and initial radiation.

Disaster Application Center (DAC) - The DAC is the primary mechanism for delivery of assistance to individual disaster victims. It is set up by local government. The DAC is a one stop processing center for individuals to apply for many government disaster relief programs.

Disaster Field Office (DFO) - The office established in or near the designated area to support the Federal and State response operations.

Disaster Medical Assistance Teams (DMATS) - Teams from The Office of the Assistant Secretary for U.S. Health/Office of Emergency Preparedness - National Disaster Medical Assistance (OASH/OEP-NDMS) who assist in providing care for the ill and injured victims at the site of a disaster or emergency.

Safe and Well (Red Cross) - System set up by the Red Cross to collect, receive, and report information about the status of victims and assist the family with reunification within the disaster area. The Safe and Well website facilitates communication from inside the disaster-affected area to outside the affected area, helping people notify loved ones of their well-being, as well as reuniting separated family members within the disaster area. Access is available in English and Spanish.

Disaster/Emergency - Any natural or man-made event which causes sufficient damage to life and property. Disaster and emergency are used interchangeably whenever a situation calls for a crisis response, however emergencies can be handled with resources routinely available to the community. A disaster calls for a response that exceeds local capabilities.

Distribution Centers - Facilities operated by local governments, local churches, community based organizations, and voluntary agencies for providing donated goods directly to disaster victims.

Division of Criminal Information (DCI) (Dept. of Justice) - Computer network used by law enforcement agencies to access criminal information database.

Donations Coordination Center - An area designated for the coordination of goods, services and volunteers. The State Donations Coordinator, the State Volunteer Coordinator, FEMA Donations/Volunteer Coordinator and representatives of participating Volunteer Agencies will operate from this center.

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Emergency Broadcast System (EBS) - A voluntary network of broadcast stations and interconnecting facilities, which have been authorized by the Federal Communications Commission to disseminate information during an emergency, as provided by the Emergency Broadcast System Plan. EBS is made up of AM, FM, and TV Broadcast Stations and non-governmental electronic communications operating in a voluntary organized manner during natural/man-made emergencies or disasters at national, state, or local levels.

Emergency Highway Traffic Regulating Plan (ETHR) - The Division of Highways, DOT plan to conduct damage survey of road and street networks, marking restricted routes and issuance of permits.

Emergency Information System (EIS) - The emergency planning and response software for local, state and federal government agencies. Automates and integrates maps, data, communications, models and sensors for crisis management.

Emergency Management (EM) - Organized analysis, planning, decision-making, assignment, and coordination of available resources for the mitigation of preparedness for, response, to or recovery from major community-wide emergencies.

Emergency Management Coordinator (EMC) - The individual who is directly responsible on a day to day basis for the jurisdictions effort to develop a capability for coordinated response and recovery from the effects of disaster.

Emergency Medical Services (EMS) - Local medical response teams, usually rescue squads or local ambulance services which provide medical services during a disaster.

Emergency Operations Center (EOC) - A protected site from which government officials and emergency response personnel exercise direction and control in an emergency. The Emergency Communications Center (ECC) is normally an essential part of the EOC.

Emergency Operations Plan (EOP) - An all-hazards document, which clearly specifies actions to be taken or instructions to be given in the event of natural disasters, technological accidents, or other emergencies. The plan identifies authorities, relationships, and the coordinated actions to be taken based on predetermined assumptions, objectives, and existing capabilities.

Emergency Public Information (EPI) - Information disseminated to the public primarily in anticipation of an emergency, or at the actual time of an emergency as a means of warning the public of impending danger and/or to provide instruction as to emergency preparedness action to be taken.

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Emergency Response Team (ERT) - FEMA group, composed of a headquarters element and a regional element deployed by the FEMA Director to the scene of an extraordinary situation to coordinate the overall Federal response.

Emergency Support Function (ESF) - A functional area of response activity established to facilitate the delivery of federal assistance required during the immediate response phase of a disaster to save lives, protect property and public health, and to maintain public safety.

Environment - Water, air, and land, and the interrelationship which exists among and between them and all living things.

Environmental Response Team (ERT) - a group of highly-trained EPA scientists and engineers based in Edison, NJ and Cincinnati, OH. Capabilities include multimedia sampling and analysis, hazard evaluation, environmental assessment, cleanup techniques and overall technical support to OSCs.

Evacuation - Relocation of civilian population to safe areas when disaster, emergencies or threats thereof necessitate such action.

Exercise - Maneuver or simulated emergency condition involving planning, preparation, and execution; carried out for the purpose of testing, evaluating, planning, developing, training, and/or demonstrating emergency management systems and individual components and capabilities, to identify areas of strength and weakness for improvement of the emergency plan (EOP).

Exotic Animals - Animals not associated with the region that may require special feeding, handling, or climate such as lions, tigers, varieties of constrictor snakes, such as pythons or boas, chimpanzees and monkeys (may also be companion animals).

Facility - As defined by section 101 of CERCLA, means any building, structure, installation, equipment pipe or pipeline (including pipes into a sewer or publicly-owned treatment works), well, pit, pond, lagoon, impoundment, ditch, landfill, storage container, motor vehicle, rolling stock, or aircraft, or any site or area where a hazardous substance has been deposited, stored, disposed of, or placed, or otherwise come to be located; but does not include consumer products in consumer use or any vessel. For the emergency release notification, the term includes motor vehicles, rolling stock, and aircraft.

Federal Coordinating Officer (FCO) - The senior Federal official appointed in accordance with P.L. 93-288, to coordinate the overall federal response and recovery activities.

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FEMA National Message System (FNAMS) A computer based system of sending and receiving messages between Emergency Management agencies on the state and federal levels. Formerly FNATS.

FEMA National Radio System (FNARS) An HF radio network capable of sending and receiving voice and data messages between Emergency Management agencies on the state and federal levels. Also compatible with military and Amateur radio systems.

Field Logistical Operations Center - Area established near the DFO to provide logistical support in the disaster area to various state agencies.

Fixed Feeding Site - Permanent or semi-permanent facilities used to prepare and serve meals to disaster victims.

Fixed Nuclear Facility (FNF) - Nuclear power plants, reactor fuel fabrication or processing plants, test and research reactors or any other facility using or producing large quantities of radioactive material.

General Statute (G.S.) - The specific form of State Law, codified and recorded for reference.

Gigahertz (GHz) Billion cycles per second. A measure of the frequency of alternating current electricity. Usually used in reference to microwave systems.

Governors Authorized Representative (GAR) - The representative (usually the Director of Emergency Management) of the Governor who coordinates the State response and recovery activities with those of the Federal Government.

Hazard - Any situation that has the potential for causing damage to life, property, and the environment.

Hazard Analysis - A process used by emergency managers to identify and analyze crisis potential and consequences.

Hazardous Device Unit, SBI (HDU) - State Bureau of Investigation Unit which may be called to handle or investigate bombs, dangerous chemicals, or other explosive and precarious devices or materials.

Hazardous Material (HAZMAT) - A substance or material which may pose an unreasonable risk to safety, health or property.

Hazardous Waste - Materials declared by the U.S. Environmental Protection Agency (EPA) to be toxic, corrosive, ignitable or chemically reactive.

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Hertz (Hz) - Cycles per second. A measure of the frequency of alternating current electricity.

Hog Cholera - African Swine Fever

Incident Action Plan - The plan that is usually prepared at the beginning of each operational period that contains general control objectives reflecting the overall operational strategy and specific action plans for the next operational period.

Incident Commander - In the Incident Command System, the Incident Commander (IC) is responsible for overall management of the incident. On most incidents the command activity is carried out by a single Incident Commander. The IC is selected by dint of qualifications and experience. The IC determines incident objective and strategy, sets immediate priorities, establishes an appropriate organization, authorizes an Incident Action Plan, coordinates activity for all Command and General Staff, ensures safety, coordinates with key people, authorizes release of information to the news media and the public, and carries out other key duties.

Incident Command Post - The location where primary command functions are made. May be the Emergency Operations Center (EOC), Disaster Field Office, or Logistical Staging area. As command function transfers so does the Incident Command Post.

Incident Command System (ICS) – A combination of facilities, equipment, personnel, procedures, and communications operating within a common organizational structure with responsibility for management of assigned resources to effectively direct and control the response to an incident. Intended to expand as situation requires larger resource, without requiring new, reorganized command structure.

Incident Management Team(s) (IMT) – State teams made up of people with special qualifications and deployed to counties or localities to assist with response to emergencies/disasters. IMTs also participate in Preliminary Damage Assessment through ground reconnaissance.

Incident Objectives – A statement of strategies and tactical directions for resources. Must be realistic based on available resources, achievable, measurable and yet flexible enough to allow for changes in the situation.

Indirect Effects - The residual effects of a nuclear detonation, fallout.

Information Management System - Hardware and software systems used to record, analyze, and report on information specific to a given disaster/emergency event.

In-kind Donations - Donations of goods or materials, such as food, clothing, equipment, and building materials instead of money.

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Joint Information Center (JIC) - A combined public information office that serves two or more levels of government or federal, state, local agencies.

Kilohertz kHz - Thousand cycles per second. A measure of the frequency of alternating current electricity. Usually used in reference to HF radio systems.

Lead State Agency – The State agency that has primary responsibility for a specific function.

Local Emergency Management Coordinator (LEMC) - The local government official responsible for the emergency management program at the local level, county or municipal.

Local Government - Political subdivision of the state usually county or municipal levels.

Local Warning Point - A facility in a city, town, or community that receives warnings and activates the Public Warning System in its area of responsibility.

Long Term Shelter - A shelter established after a disaster to house victims for extended lengths of time. A long-term shelter will require more amenities and expanded capabilities than other shelters.

Major Disaster - As defined under P.L. 93-288, any natural catastrophe, (including any hurricane, tornado, storm, flood, high water, wind-driven water tidal wave, tsunami, earthquake, volcanic eruption, landslide, mud slide, snowstorm, or drought), or, regardless of cause, any fire, flood, or explosion, in any part of the United States, which in the determination of the President causes damage of sufficient severity and magnitude to warrant major disaster assistance under this Act to supplement the efforts and available resources of States, local governments, and disaster relief organizations in alleviating the damage, loss, hardship, or suffering caused thereby.

Mass Care - Efforts to provide shelter, feeding, first aid and distribution of relief supplies following a catastrophic or significant natural disaster or other event to disaster victims.

Med Channel - A UHF radio channel used exclusively for medical communications between ambulance and hospital. Supports voice and telemetry.

Megahertz (MHz) - Million cycles per second. A measure of the frequency of alternating current electricity. Usually used in reference to land mobile radio systems.

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Memorandum of Agreement (MOA) - A document negotiated between organizations or legal jurisdictions for mutual aid and assistance in times of need. An MOU must contain such information as who pays for expense of operations (financial considerations), who is liable for personal or property injury or destruction during response operations (liability considerations), and appropriate statements of non-competition of government resources with private enterprise (commercial considerations).

Microwave - A point to point, multi-channel radio system used specifically for linking parts of larger systems together.

Mitigation - A deliberate and concerted preparation directed towards the elimination or reduction of disaster occurrence or disaster effects. Mitigation includes such actions as land use management, safety codes, building specifications, flood proofing and general public information.

Mobile Air Transportable Telecommunications System(MATTTS). A system of vehicles and equipment owned by FEMA and used to supply temporary communications to a disaster area. Part of MERS.

Mobile Emergency Response System (MERS). Owned and operated by FEMA, a system of vehicles and equipment which is deployed into the field to support the communications, data processing and administrative needs of FEMA's Advance Emergency Response Team.

Mobile unit - Radio operating in a vehicle. FCC includes portable and hand-held units in this category.

Mobilization - The rapid assembly, procurement, production or deployment of resources to meet the requirements of a disaster/emergency situation including war.

Multi-Hazard - A functional approach to planning which treats the numerous emergency management requirements that are present in any disaster situation as common functions. This reveals a broad base foundation of recurring disaster tasks that are common to most disasters. In this manner, planning which concerns an application of the recurring tasks can be used in response to any emergency.

Mutual Aid Agreements - Formal or informal understandings between jurisdictions that pledge exchange of emergency or disaster assistance.

N. C. General Statute (NCGS) - State Law by applicable statute.

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National Contingency Plan (NCP) - Term referring to the National Oil and Hazardous Substances Pollution Contingency Plan. Regulations prepared by the Environmental Protection Agency implement the Comprehensive Environmental Response, Compensation, and Liability Act (CERCLA) and the response systems of the Clean Water Act (sec. 311); refer to 40 CFR Part 300.

National Disaster Medical System (NDMS) - A nation-wide medical mutual aid network between the Federal and non-Federal sectors that include medical response, patient evacuation, and definitive medical care.

National Flood Insurance Program (NFIP) - A federal program to provide flood insurance coverage in those communities which enact and enforce floodplain management regulations.

National Hurricane Center (NHC) - A federal tracking center that forecasts and plots the formation and movement of tropical storms. It also alerts appropriate areas of the danger.

National Incident Management System (NIMS) - A system intended to integrate effective practices in emergency preparedness and response into a comprehensive national framework for incident management. The NIMS enables responders at all levels to work together more effectively to manage domestic incidents no matter what the cause, size or complexity.

National Oceanic and Atmospheric Administration (NOAA) - A federal agency within the U.S. Department of Commerce which deals in ocean survey/exploration and atmospheric studies in coastal storms and lower atmospheric disturbances. Emergency Management relies heavily on the coastal hazards office of NOAA for storm surge modeling.

National Response Center (NRC) - Established under the Clean Water Act and CERCLA, and operated by the U.S. Coast Guard. The NRC receives and relays notices of discharges or releases, disseminates reports when appropriate, and provides facilities for use in coordinating a national response action when required.

National Response Team (NRT) - Organization of representatives from 14 federal agencies with responsibility for national planning and coordination (interagency and inter-jurisdictional) of CERCLA objectives.

National Security - Measures taken to protect the Nation from the direct or indirect acts of war, sabotage, or terrorism directed at the United States. These acts include but are not limited to, conventional and unconventional war, chemical, biological and nuclear war or terrorism.

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National Strike Force (NSF), U.S. Coast Guard group composed of three (3) strategically-located strike teams which are extensively trained and equipped to assist on-scene commanders in responding to major oil spills and chemical releases. Their capabilities are especially suited to incidents in a marine environment but also include site-assessment, safety, action plan development and documentation for both inland and coastal zone incidents.

National Warning Center (NWC) - The FEMA Command Post from which warning is sounded to alert pertinent areas of imminent natural disaster or enemy attack.

National Warning System (NAWAS) - The federal warning system, used to disseminate warnings of imminent natural disaster or enemy attack to a regional warning system which passes to the state warning points for action.

National Weather Service (NWS) - A federal agency tasked with forecasting weather and providing appropriate warning of imminent natural disaster such as hurricanes, tornadoes, tropical storms, etc.

North Carolina Emergency Operations Plan (NCEOP) - The State plan designed to cover all natural and man-made emergencies and disasters that threaten the State.

Nuclear Regulatory Commission (NRC) - The Federal agency tasked with oversight and regulation for all domestic nuclear devices, plant processes and construction.

Operational Period – A period of time set for execution of operational actions specified in the Incident Action Plan. Traditionally these periods are initially 12 to 24 hours in length. As the incident winds down, they may cover longer periods of activity.

Poultry - Domesticated fowl such as ducks, chickens, and geese, used as food or income source.

Preliminary Damage Assessment (PDA) – An assessment of damage taken immediately following a disaster or potential disaster. Emphasis is on high-level infrastructure such as roads and power production.

Preparedness - Activities that facilitate disaster response to save lives and limit damage. This includes developing shelter and evacuation plans, establishing warning and communication systems, training emergency responders and conducting exercises.

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Primary Agency - The State department or agency assigned primary responsibility to manage and coordinate a specific Common Function. Primary agencies are designated on the basis of authority, resources, capabilities, or expertise relative to accomplishment of the specific common function. Primary agencies are responsible for overall planning and coordination of the delivery of related State assistance to the SERT in conjunction with their support agencies.

Public Affairs Officer (PAO) - The person tasked with preparing all information for dissemination to the media or to the public.

Public Health - A common function in multi-hazard planning which focuses on general health concerns under emergency conditions including provisions for accomplishing those necessary actions related to disease and vector control activities. Concerns extend to sanitation and preventing contamination of food and water.

Public Volunteers/Unaffiliated volunteers - Volunteers that are not affiliated with a volunteer agency that wish to volunteer their time/services in a disaster.

Radiation Protection Emergency Team (RPET) - A Department of Health and Human Services (DHHS) Team sent to an existing nuclear emergency to measure radiation content and advise the State Emergency Response Team (SERT) in the State Emergency Operations Center (EOC) of the consequences.

Radio Emergency Associated Citizens Teams (REACT) - Volunteer citizens and operators who monitor the Emergency Channel #9 and make themselves available to Emergency/Recovery operations as communications support.

Radio System - A combination of electrical and electronic equipment, including but not limited to radios, consoles, mobile units, towers, antennas, generators, etc., which together enable communications between desired points.

Reception Center - A Donations management facility to receive specific, undesignated or unsolicited goods such as food, water, clothes and building supplies.

Recovery - Activity involves assistance to return the community to normal or near-normal conditions. Short-term recovery returns vital life-support systems to minimum operating standards. Long-term recovery may continue for a number of years after a disaster and seeks to return life to normal or improved levels. Recovery activities include temporary housing, loans/grants, unemployment insurance, reconstruction, and counseling programs.

Regional Coordination Center (RCC) – NCEM Branch Office activated for response operations.

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Regional Response Team (RRT) - A team made up of members from various federal and state agencies who investigate and react to a local emergency of technological origin such as a petroleum spill. For example a coastal oil spill could attract the Coast Guard, Environmental Protection Agency and the State Division of Emergency Management.

Release - Any spilling, leaking, pumping, pouring, emitting, emptying, discharging, injecting, escaping, leaching, dumping, or disposing into the environment (including abandonment or discarding barrels, containers, and other closed receptacles) of any Hazardous Chemical, Extremely Hazardous Substance, or CERCLA Hazardous Substance.

Resource Support Officer - Designated individual from the Response and Recovery section, EM tasked with coordinating resource support operations.

Resource Support Operations - Operations to provide logistical support to State and local operations including relief supplies, space, equipment, telecommunications, contracting, transportation and personnel in the State EOC as well as field locations.

Response - Actions which occur immediately before, during, or directly after an emergency or disaster. This includes lifesaving actions such as the activation of warning systems, manning EOCs, implementation of shelter or evacuation plans and search and rescue.

SAR Coordinator - Official or agency responsible for coordination of Search and Rescue operations within a given geographical area.

SAR Mission IC - Search and rescue mission incident commander. This individual is responsible for all "on scene" activities and associated decisions.

SART – State Agriculture Response Team is a public private partnership, joining government agencies with the private concerns around the common goal of animal issues during disasters.

Search Mission Coordinator (SMC) - Civil Air Patrol designation for primary responsible individual coordinating CAP functions.

Self Evacuate - Persons who evacuate before evacuation is ordered or recommended by proper authority based on a perceived or actual dangerous situation.

Shelter - A facility to house, feed, and care for persons evacuated from a risk area for periods of one or more days. For the risk areas the primary shelter and the reception center are usually located in the same facility.

# NORTH CAROLINA EMERGENCY OPERATIONS PLAN (NCEOP)

## ANNEX C | APPENDIX 1

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Shelter Manager - An individual who provides for internal organization, administration, and operation of a shelter facility.

Single Resource - A team of individuals with an independent supervisor, a piece of equipment with its personnel complement or an individual that can be used on an incident.

Society for the Prevention of Cruelty to Animals (SPCA) - North Carolina County volunteer agency responsible for receiving unwanted, and/or adopting pets.

Special Needs Shelter - Designated shelters provided by local government to meet the needs of special population groups, such as the physically disabled.

Special Operations Response Team (SORT) – A mobile medical team complete with physicians, nurses, and equipment prepared to deploy on short notice to the site of an emergency or disaster.

Staging Area (SA) - A pre-selected location having large parking areas such as a major shopping area, schools, etc. The SA is a base for the assembly of persons to be moved by public transportation to host jurisdictions and a debarking area for returning evacuees. Several of these areas should be designated to each evacuating jurisdiction.

Standard Operating Procedures (SOP) - A set of instructions having the force of a directive, covering the features of operations which lend themselves to a definite or standardized procedure with no loss of effectiveness and supports specific portions of an operational plan.

State Coordinating Officer (SCO) - The representative of the Governor (usually the Director of Emergency Management) who coordinates the State response and recovery activities with those of the Federal Government. See GAR Governors Authorized Representative.

State Donations Coordinator - The person designated by the Director of Emergency Management who will coordinate the donations effort. This person will oversee the phone bank, Donations Coordination Center and coordinate efforts of the control points and reception center.

State Emergency Response Commission (SERC), designated by the Governor, responsible for establishing HAZMAT planning districts and appointing/overseeing Local Emergency Planning Committees.

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State Emergency Response Team (SERT) - A team of senior representatives of state agencies, state level volunteer organizations, and state level corporate associations who have knowledge of their organization resources and have the authority to commit those resources to emergency response. SERT operates from the State EOC and the Director of EM serves as the SERT leader.

State Volunteer Coordinator - The person designated by the Governors Office of Citizens Affairs to coordinate the efforts of the various volunteer agencies and unaffiliated volunteers. Acts as the liaison with local volunteer coordinators.

State Warning Point (SWP) - The State facility (SHP Communications Center) that receives warnings and other emergency information over NAWAS and relays this information in accordance with current directives.

STATENET - Derived from "Statewide Network". The primary radio system of the Division of Emergency Management.

Superfund - Trust fund established under the Comprehensive Environmental Response, Compensation, and Liability Act (CERCLA) and extended under the 1986 Superfund Amendments and Reauthorization Act (SARA) to provide money for cleanups associated with inactive hazardous waste disposal sites. (See CERCLA)

Superfund Amendments and Reauthorization Act of 1986 (PL99-499) SARA. Extends and revises Superfund authority (in Title I & II). Title III of SARA includes detailed provisions for community planning and right-to-know systems.

Support Agency - A State department or agency designated to assist with available resources, capabilities, or expertise in support of the Common Function response operations, under the coordination of the Primary agency.

Task Force - A group of resources with shared communication and leader. It may be pre-established and sent to an incident or it may be created at the incident.

Title III (of SARA) - The "Emergency Planning and Community Right-to Know Act of 1986." Specifies requirements for organizing the planning process at the State and local levels for specified extremely hazardous substances; minimum plan content; requirements for fixed facility owners and operators to inform officials about extremely hazardous substances present at the facilities; and mechanisms for making information about extremely hazardous substances available to citizens. (42 USC annot., sec. 1101, et. seq.-1986)

Trans-species Infection - An infection that can be passed between two or more animal species. This may include human hosts.

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Two Meters - An Amateur Radio frequency band, 144 MHz to 148 MHz. Commonly used with repeaters for relatively short range communications in a local area.

Ultra high frequency (UHF). Ranges from 300 MHz to 3000 MHz. For public safety use, defines the frequency sub bands of 450-512 MHz and 800-900 MHz. Also includes 960 MHz and 2 GHz microwave sub bands.

Undesignated/Unsolicited donation - Unsolicited/undesignated goods are those donations that arrive in the state but have not been requested by an agency.

Unified Command - A team which allows all agencies (with geographical or functional responsibility for the incident) to co-manage an incident through a common set of objectives and strategies. Agencies' accountability, responsibilities, and authorities remain intact.

Very high frequency (VHF) Ranges from 30 MHz to 300 MHz. For public safety use, defines the frequency sub bands of 30-50 MHz and 150-174 MHz.

Volunteer Agency Facility - Facilities operated by independent agencies for donations that are specifically solicited by their agencies.

Vulnerable Populations – A specific group of individuals subject to potential harm from a hazard (generally, but not limited to, hazards listed in the Enhanced Hazard Mitigation Plan).

Warning Point - A facility that receives warning and other information and disseminates or relays this information in accordance with a prearranged plan.

Warning Signal - An audible signal, sounded on public outdoor warning devices.

Wildlife - Animals indigenous to the region that live in natural habitats such as deer, boar, bobcats, raccoons, etc.