



North Carolina Department of Public Safety

Security Systems Licensing Board

Josh Stein, Governor
Jeffrey Smythe, Secretary

Caroline Brown, Chair
Paul Sherwin, Director

MINUTES OF THE NORTH CAROLINA SECURITY SYSTEMS LICENSING BOARD

Date: January 13, 2026
Time: 1:00 p.m.
Location: Hampton Inn and Suites – Raleigh/Crabtree Valley hotel
3920 Arrow Dr
Raleigh, NC 27612

Board Members Present

Jamie Brown
Mack Donaldson
Kim Heffney
Tommy Whisnant
Tom Vermillion
Allison Adams

Board Members Absent

Caroline Brown

Board Staff Present

Director Paul Sherwin
Deputy Director Ray Bullard
Attorney Jeff Gray
Field Services Supervisor Kim Odom
Board Secretary Syconda Marrow

Visitors (1 virtual, 1 in person)

Duncan Robinson
Joseph Boggs

Call to Order

The January 13, 2026, meeting of the North Carolina Security Systems Licensing Board was called to order by Vice Chair Jamie Brown at 1:00 p.m.

State Ethics Law

Attorney Jeff Gray read the following statement:

"In accordance with the State Ethics Act, it is the duty of every Board member to avoid both conflicts of interest and the appearance of conflict. If any Member has any known conflict of interest or appearance of conflict with respect to any matter coming before this Board today, please identify the conflict or appearance of conflict and refrain from the deliberation and vote in that matter."

Welcome Guests

Vice Chair Jamie Brown welcomed all guests in attendance.

Final Agency Decision(s)

Attorney Gray reported there were no final agency decisions this month.

Approval of the November 2025 Meeting Minutes

Motion: Tommy Whisnant motioned to approve the November 2025 Board meeting minutes. Tom Vermillion seconded. The motion carried unanimously.

Committee Reports

Grievance Committee: Grievance Committee members Tom Vermillion and Mack Donaldson met on January 13, 2026, from 10 a.m. to 10:50 a.m. and heard four cases. Committee Chair Tom Vermillion presented the Grievance Committee report.

Motion: Mack Donaldson motioned to accept the Grievance Committee report. Kim Heffney seconded. The motion carried unanimously.

See the attachment for the full Grievance Committee report.

Screening Committee: Screening Committee members Tommy Whisnant, Mack Donaldson, Tom Vermillion, Kim Heffney, Allison Adams, and Jamie Brown met on January 13, 2026, from 11:02 a.m. to 11:32 a.m. to review eight license applications. Committee Chair Jamie Brown presented the Screening Committee report.

Motion: Tom Vermillion motioned to accept the Screening Committee report. Allison Adams seconded. The motion carried unanimously.

See the attachment for the full Screening Committee report.

Training and Education Committee: Tom Vermillion presented the Training and Education Committee report. The Committee reviewed 41 applications for new continuing education courses and eight additional instructor applications. The Committee recommended approving all courses except for "The Industry of Fire Alarm Design," submitted by the ESA National Training School.

Motion: Tommy Whisnant motioned to approve the Training and Education Committee report. Kim Heffney seconded. The motion carried unanimously.

Old Business

None.

New Business

Director Sherwin presented an inquiry from a member of the public who wished to know whether the Board regulates the use of aerial drones. Following a discussion, the Board concluded that its statute authorizes the Board to regulate aerial drones, if the drones are equipped with cameras, analytic capturing devices, systems providing intelligence, or other imaging devices used to detect or observe burglary, breaking or entering, intrusion, shoplifting, pilferage, theft, or other unauthorized or illegal activity.

Next, Director Sherwin reported that the online application for the new Limited Monitoring license is active, and the Board is accepting applications.

Finally, Director Sherwin explained that the Board's contract with its licensing software vendor, Permittium, will expire June 30, 2026. He recommended renewing the contract, but cautioned that Permittium officials were requesting a price increase for the per-transaction fee charged to applicants. Currently, Director Sherwin said, the fee is \$5.00 per transaction. Permittium officials requested an increase to \$6.00 for Year 1 and \$7.00 for Years 2 and 3 of the contract. The Board agreed to propose a fee increase of \$5.50 for Year 1 and \$6.50 for Years 2 and 3. The Board also asked that a Permittium official attend the March 2026 Board meeting to discuss the proposed fee increase. No vote or decision was made to renew the contract.

Director's Report

Director Paul Sherwin presented the Director's Report. The report included information about personnel changes, the status of the Board's active licensees and registrants, and a Board finances update.

Motion: Mack Donaldson motioned to accept the Director's Report. Tommy Whisnant seconded. The motion carried unanimously.

See the attachment for the full Director's Report.

Attorney's Report

Attorney Jeff Gray presented the Attorney's Report, which included updates about the status of consent agreements, pending administrative rules changes, and legislative updates.

Motion: Mack Donaldson motioned to approve the Attorney's Report. Tommy Whisnant seconded. The motion carried unanimously.

Attorney Gray reported that the public comment period for the proposed amendments (previously approved by the Board in September 2025) to the Board's rules .0103, .0105, .0108, .0201, .0202, .0209, .0210, .0301, and .0305 had closed on December 15, 2025, and no comments were received. He explained that a vote to give final approval to the rule amendments was needed to proceed with the rulemaking process.

Motion: Kim Heffney motioned to approve the amendments. Allison Adams seconded. The motion carried unanimously.

Attorney Gray reported that he and Director Sherwin had been in discussions with officials working in the N.C. insurance industry who had voiced concerns about the Board's use of a custom liability insurance form required of license applicants. Attorney Gray explained that insurance agents are required to produce proof of insurance documents on forms approved by the N.C. Department of Insurance (NCDOI), and the Board's form is not approved by the NCDOI. Accordingly, he recommended the Board adopt a policy to retire its custom form and accept any form approved by the NCDOI, in accordance with N.C. Gen. Stat. § 58-3-149.

Motion: Tom Vermillion motioned to adopt the policy as recommended by legal counsel. Kim Heffney seconded. The motion carried unanimously.

See the attachment for the full Attorney's Report.

Good of the Order and Public Comment

None.

Adjourn

Motion: Tommy Whisnant motioned to adjourn the meeting. Kim Heffney seconded. The motion carried unanimously.

Meeting adjourned at 1:47 p.m.

Paul Sherwin, Director

Syconda Marrow

Syconda Marrow, Board Secretary



ASLB Grievance After Report for January 13, 2026 9:00 am

Case Number	Complaint Against	Allegation(s)	Grievance Committee Recommendation	Board Action
1. 2025-ASLB-022	Greg Widmier VSC Fire & Security, Inc. 3109 Westinghouse Blvd Charlotte, NC 28273	NCGS 74D-8	Find a violation of NCGS 74D-8. Enter into a consent agreement with Greg Widmaier and VSC Fire & Security Inc. in the amount of \$8,160.00 for 40 registration violations. Rescind the cease-and-desist order previously issued to VSC Fire & Security Inc.	Accepted
2. 2025-ASLB-028	Sam Fife ASG Security 20633 Amar Road, Suite 1 Walnut, CA 91789	NCGS 74D-2	Find a violation of NCGS 74D-2. Continue the cease and desist order previously issued to Sam Fife and ASG Security. Refer this matter to the Screening Committee should Mr. Fife apply for a license.	Accepted
3. 2025-ASLB-029	Langston Cutshaw Gallaher & Associates, Inc. 3351 Regal Dr Alcoa, TN 377010000	NCGS 74D-8	Find a violation of NCGS 74D-8. Enter into a consent agreement with Langston Cutshaw and Gallaher & Associates Inc. in the amount of \$1,224.00 for six registration violations.	Accepted

Case Number	Complaint Against	Allegation(s)	Grievance Committee Recommendation	Board Action
4. 2025-ASLB-032	Matthew Stahle Aabo Home 100 South Ashley Drive Ste. 600 Tampa, FL 33602	NCGS 74D-2	Find a violation of NCGS 74D-2. Continue the cease-and-desist order previously issued to Matthew Stahle and AABO Home. Refer this matter to the Screening Committee should Matthew Stahle or AABO Home apply for an security systems license.	Accepted



Board Meeting Report

Board Date: 01/13/2026

	Name Company Address	License	Committee Recommendation	Board Action
1.	Rhett Alligood- McMillen The SoundSide Group Inc. 125 W Water St Plymouth, NC 27962	Alarm	Approve	Accepted
2.	Christopher Neil Austin Quick & Sinclair Electric, Inc 1012 Richmond Road Rockingham, NC 28379	Alarm	Approve	Accepted
3.	Eric Paul Christian Global Guardian LLC 13504 South Point Blvd Charlotte, NC 28273	New Branch Office	Approve with Condition Brandon English and Global Guardian, LLC, enter into and pay a consent agreement of \$637.50 for 25 months of an unlicensed branch office.	Accepted
4.	Carlos Lofstedt NovoaGlobal 8018 Sunport Dr Orlando, FL 32809	Alarm	Approve	Accepted

	Name Company Address	License	Committee Recommendation	Board Action
5.	Robert Quick Sure-Veillance Security LLC PO Box 1024 Apex, NC 27502	Alarm	Approve with Condition Robert Quick and Sure-Veillance Security LLC enter into and pay a consent agreement of \$1,105.00 for 13 months of unlicensed activity.	Accepted
6.	Dylan Lee Singleton Asheboro Alarm and Electric Inc. PO Box 1064 Asheboro, NC 27204	Alarm	Approve	Accepted
7.	Alex Weikart 21st Century Alarm Inc. 83 Carson Drive Garner, NC 27529	Alarm	Approve	Accepted
8.	Joshua Dane White Hotwire Protect LLC 2100 W Cypress Creek Rd ft lauderdale, FL 33309	Alarm	Approve	Accepted



North Carolina Security Systems Licensing Board Continuing Education Committee Report - January 2026

Item #	Course Sponsor	Course Title	New/Renewal	# CEU's	Course Format	Committee Recommends	Comments
1	Shannon Few/Alarm Academy	NCSLVA's - Project Management for Residential Installers	New	6 Hours	Online	Approved	
2	Shannon Few/Alarm Academy	NCSLVA's _ Home Theatre Technologies Explained	New	4 Hours	Online	Approved	
3	Shannon Few/Alarm Academy	NCSLVA's – Security Sales Pro Bundle	New	6 Hours	Online	Approved	
4	Shannon Few/Alarm Academy	NCSLVA's – Security 101	New	2 Hours	Online	Approved	
5	Shannon Few/Alarm Academy	NCSLVA's – Security 101 & Networking 101 for Everyone	New	3 Hours	Online	Approved	
6	Shannon Few/Alarm Academy	NCSLVA's – Video Surveillance 101	New	2 Hours	Online	Approved	
7	Shannon Few/Alarm Academy	NCSLVA's – Networking 101 for Everyone	New	2 Hours	Online	Approved	
8	Shannon Few/Alarm Academy	NCSLVA's – Security Systems Fundamentals	New	6 Hours	Classroom/Online	Approved	
9	Michelle Carpenter /JADE Learning	Understanding Low Voltage and Other Classified Wiring (2023 NEC)	New	4 Hours	Online	Approved	
10	Karis Martin/ESA National Training School	Access Control Errors and Solutions	New	1 Hour	Online	Approved	
11	Karis Martin/ESA National Training School	Access Control Locks and Barriers	New	1 Hour	Online	Approved	

12	Karis Martin/ESA National Training School	Access Control System Design and Active Shooter Considerations	New	1 Hour	Online	Approved	
13	Karis Martin/ESA National Training School	The Industry of Fire Alarm Design	New	1 Hour	Online	Denied	This course was denied because the course focuses on the fire alarm business and not the security systems business.
14	Karis Martin/ESA National Training School	Success In The Workplace	New	2 Hours	Online	Approved	
15	Karis Martin/ESA National Training School	Negotiation Skills	New	1 Hour	Online	Approved	
16	Cynthia Bingham/ASS A ABLOY	Site Survey and Access Hardware Selection	Additional Instructor ASLB-23-032	4 Hours	Classroom	Approved	
17	Cynthia Bingham/ASS A ABLOY	Level 4 – Access Control Power and Distribution Design	Additional Instructor ASLB-23-031	4 Hours	Classroom	Approved	
18	Cynthia Bingham/ASS A ABLOY	IBC Electronic Locking Hardware Codes	Additional Instructor ASLB-23-027	4 Hours	Classroom	Approved	
19	Cynthia Bingham/ASS A ABLOY	Level 3 – Electronic Circuits, Wiring Diagrams and System Design	Additional Instructor ASLB-23-030	4 Hours	Classroom	Approved	
20	Cynthia Bingham/ASS A ABLOY	Level 2 – Advanced Electronic System Wiring and Basic Troubleshooting	Additional Instructor ASLB-23-029	4 Hours	Classroom	Approved	
21	Cynthia Bingham/ASS A ABLOY	Level 1 – Basic Low Voltage Electricity for Installers	Additional Instructor ASLB-23-028	4 Hours	Classroom	Approved	
22	Cynthia Bingham/ASS A ABLOY	Electric Strike Applications & Installation	Additional Instructor ASLB-23-026	4 Hours	Classroom	Approved	
23	Cynthia Bingham/ASS A ABLOY	Codes and Common Sense of Fire Rated Assemblies	Additional Instructor ASLB-23-025	4 Hours	Classroom	Approved	

24	Kyndal Cox/2026 Electronic Security Expo	Building High-Performing Sales Teams: Recruit, Train, and Lead	New	1 Hour	Classroom	Approved	
25	Kyndal Cox/2026 Electronic Security Expo	The Power of Being Proactive: Engage, Educate and Upsell as a Trusted Advisor	New	1 Hour	Classroom	Approved	
26	Kyndal Cox/2026 Electronic Security Expo	Referral Engine: Training Your Sales and Marketing Teams to Drive Warmer Leads	New	1 Hour	Classroom	Approved	
27	Kyndal Cox/2026 Electronic Security Expo	AI as Your Sales Sidekick: How and When to Use It for Maximum Impact	New	1 Hour	Classroom	Approved	
28	Kyndal Cox/2026 Electronic Security Expo	Sealing the Deal on Service: How to Sell Service and Maintenance Agreements	New	1 Hour	Classroom	Approved	
29	Kyndal Cox/2026 Electronic Security Expo	Leveling the Playing Field: Competing Online with National Brands	New	1 Hour	Classroom	Approved	
30	Kyndal Cox/2026 Electronic Security Expo	Mastering Your True Labor Cost	New	1 Hour	Classroom	Approved	
31	Kyndal Cox/2026 Electronic Security Expo	Coaching Technicians to Sell: Turning Customer Interactions into Sales Wins	New	1 Hour	Classroom	Approved	
32	Kyndal Cox/2026 Electronic Security Expo	Code Red: Navigating the Latest Fire System Regulations	New	1 Hour	Classroom	Approved	

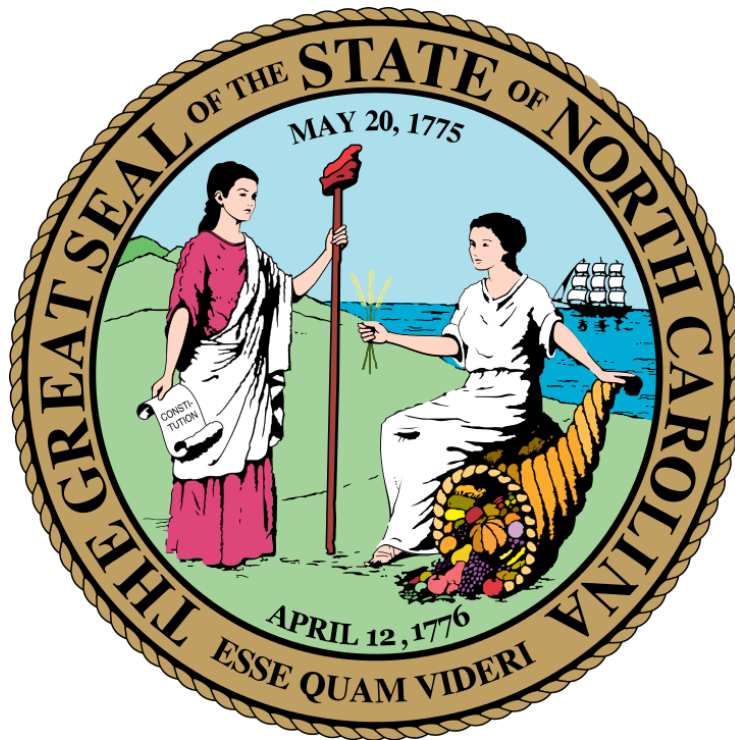
33	Kyndal Cox/2026 Electronic Security Expo	From Completion to Continuous Improvement: The Power of Post-Job Assessments	New	1 Hour	Classroom	Approved	
34	Kyndal Cox/2026 Electronic Security Expo	Smarter Ops: Using Technology to Run Leaner, Faster, and More Profitably	New	1 Hour	Classroom	Approved	
35	Kyndal Cox/2026 Electronic Security Expo	Profit in Focus: Real-Time Gross Margin Reporting	New	1 Hour	Classroom	Approved	
36	Kyndal Cox/2026 Electronic Security Expo	Expanding RMR: Profitable Services You're Overlooking	New	1 Hour	Classroom	Approved	
37	Kyndal Cox/2026 Electronic Security Expo	Raising Rates...JUST DO IT!	New	1 Hour	Classroom	Approved	
38	Kyndal Cox/2026 Electronic Security Expo	Keep Your People, Keep Your Customers	New	1 Hour	Classroom	Approved	
39	Kyndal Cox/2026 Electronic Security Expo	In the Line of Fire: Smart Strategies for Diversification	New	1 Hour	Classroom	Approved	
40	Kyndal Cox/2026 Electronic Security Expo	Why Margins Slip—and How to Stop the Attrition Spiral	New	1 Hour	Classroom	Approved	
41	Kyndal Cox/2026 Electronic Security Expo	The New Workplace: Aligning Remote, Office, and Field Teams	New	1 Hour	Classroom	Approved	
42	Kyndal Cox/2026 Electronic Security Expo	Beyond Security: Unlocking the Value of Video Intelligence	New	1 Hour	Classroom	Approved	
43	Kyndal Cox/2026 Electronic Security Expo	Maximizing Monitoring: From Cost Center to Profit Partner	New	1 Hour	Classroom	Approved	

44	Kyndal Cox/2026 Electronic Security Expo	From Alarm to Action: The Future of Emergency Response	New	1 Hour	Classroom	Approved	
45	Kyndal Cox/2026 Electronic Security Expo	Stacking Value: Building Good, Better, Best Subscription Packages that Boost RMR and Retention	New	1 Hour	Classroom	Approved	
46	Kyndal Cox/2026 Electronic Security Expo	An AI Implementation Playbook for Security Leaders	New	1 Hour	Classroom	Approved	
47	Kyndal Cox/2026 Electronic Security Expo	Take Control: Transform Your Security Business with 5 Essential Metrics	New	1 Hour	Classroom	Approved	
48	Kyndal Cox/2026 Electronic Security Expo	Growth Intelligence: Benchmarking Performance and Value Creation	New	1 Hour	Classroom	Approved	
49	Kyndal Cox/2026 Electronic Security Expo	Breakfast Roundtable - Fail Forward: Leaders Share the Lessons That Built Them	New	2 Hours	Classroom	Approved	

NORTH CAROLINA SECURITY SYSTEMS LICENSING BOARD

January 13, 2026

DIRECTOR'S REPORT



Paul Sherwin, Director

DIRECTOR'S REPORT

- I. PPS information and updates, page 3**
- II. Registration and licensing summary, page 5**
- III. Budget summary, page 6**
- IV. Budget graphics, page 7**

PPS INFORMATION AND UPDATES

Personnel

Private Protective Services currently has one vacant position:

- Receptionist – Occupied by a temporary employee

Operations

Registration Unit

- Registration applications received 2025: 4,691
 - Same period 2024: 4,727
 - Same period 2023: 4,677
 - Same period 2022: 4,345
 - Same period 2021: 4,455
 - Same period 2020: 4,433
 - Same period 2019: 4,952

Licensing Unit

- License applications received 2025: 547
 - Same period 2024: 488
 - Same period 2023: 533
 - Same period 2022: 448
 - Same period 2021: 543
 - Same period 2020: 531
 - Same period 2019: 598

Investigations Unit

- New license applicant background investigations 2025: 70
 - Same period 2024: 57
 - Same period 2023: 54
 - Same period 2022: 51
 - Same period 2021: 44
 - Same period 2020: 88
 - Same period 2019: 90
- Complaint investigations completed 2025: 44
 - Same period 2024: 23
 - Same period 2023: 27
 - Same period 2022: 27
 - Same period 2021: 28
 - Same period 2020: 28
 - Same period 2019: 28

OTHER

None.

REGISTRATION AND LICENSING SUMMARY

Total active in Permitium: 7,766
(No change from November 2025 meeting)

Registration		
	Alarm Registrant	6,935
Registration Total		6,935
License		
	Alarm Licensee	831
License Total		831

FINANCIAL REPORTS

Security Systems Licensing Board Financial Report

Fiscal Year 2025-2026

July 1, 2025 - November 30, 2025

ASLB Operating Fund Revenue and Expenditures

FYTD25 Revenue	\$ 266,412.02
FYTD25 Expenditures	\$ (196,961.34)
FYTD25 Fund Balance Increase/(Decrease)	\$ 69,450.68

ASLB Operating Fund Cash Flow

Beginning Balance (July 1, 2025)	\$ 1,130,700.60
FYTD25 Revenue	\$ 266,412.02
FYTD25 Expenditures	\$ (196,961.34)
Current Fund Balance	\$ 1,200,151.28
Months of Average Operating Expenses in Reserve	19.8

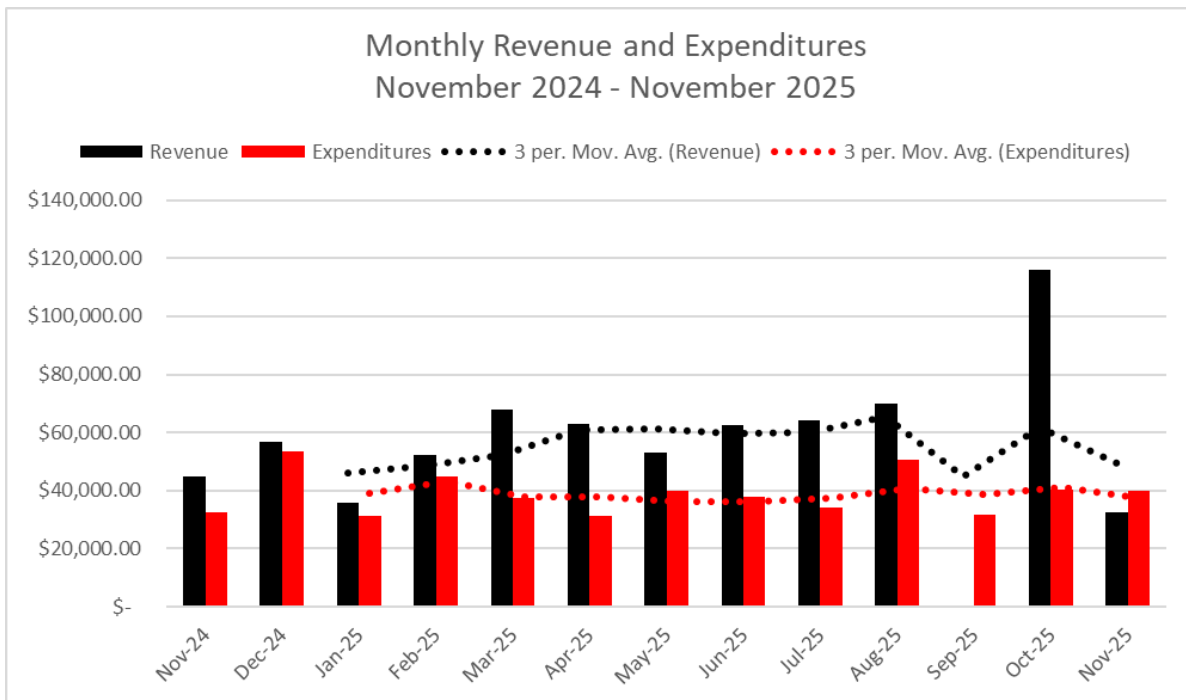
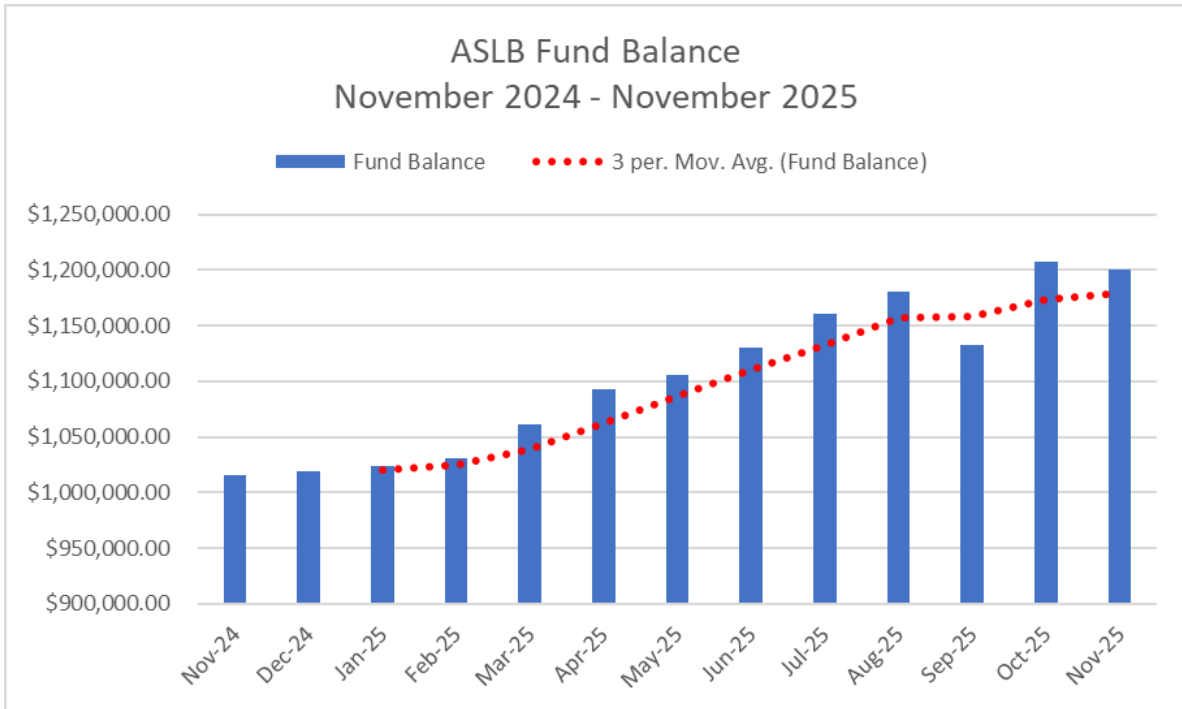
ASLB Education Fund Revenue and Expenditures

FYTD25 Revenue	\$ 1,350.00
FYTD25 Expenditures	\$ (8,043.74)
FYTD25 Fund Balance Increase/(Decrease)	\$ (6,693.74)

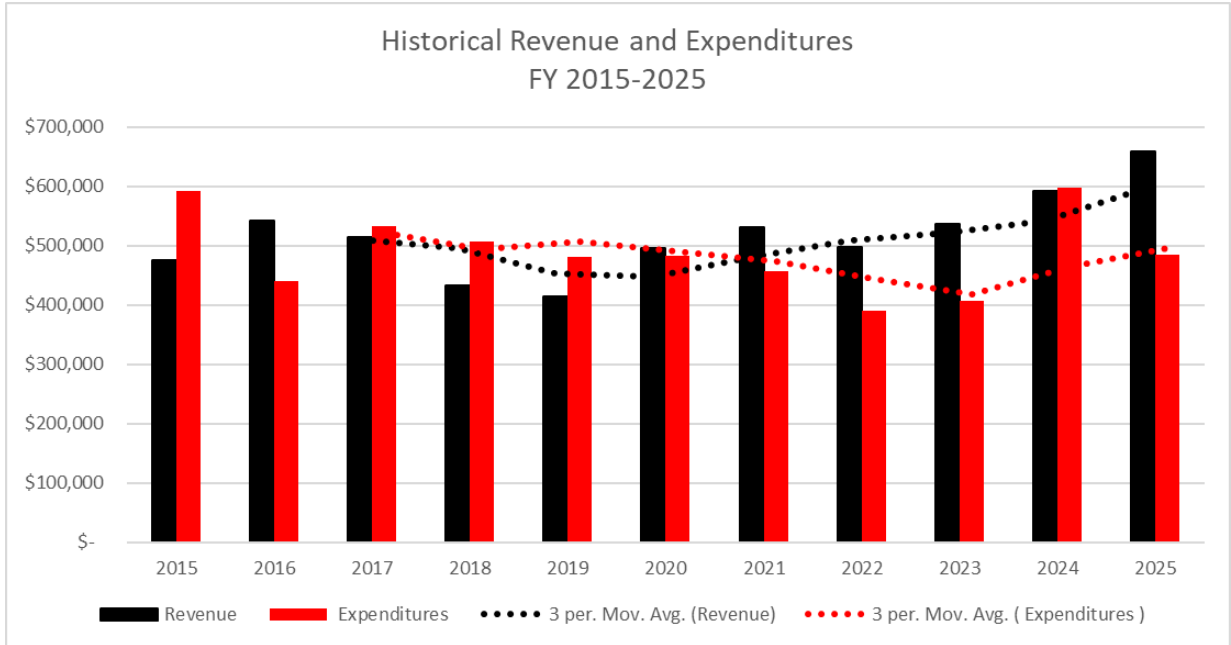
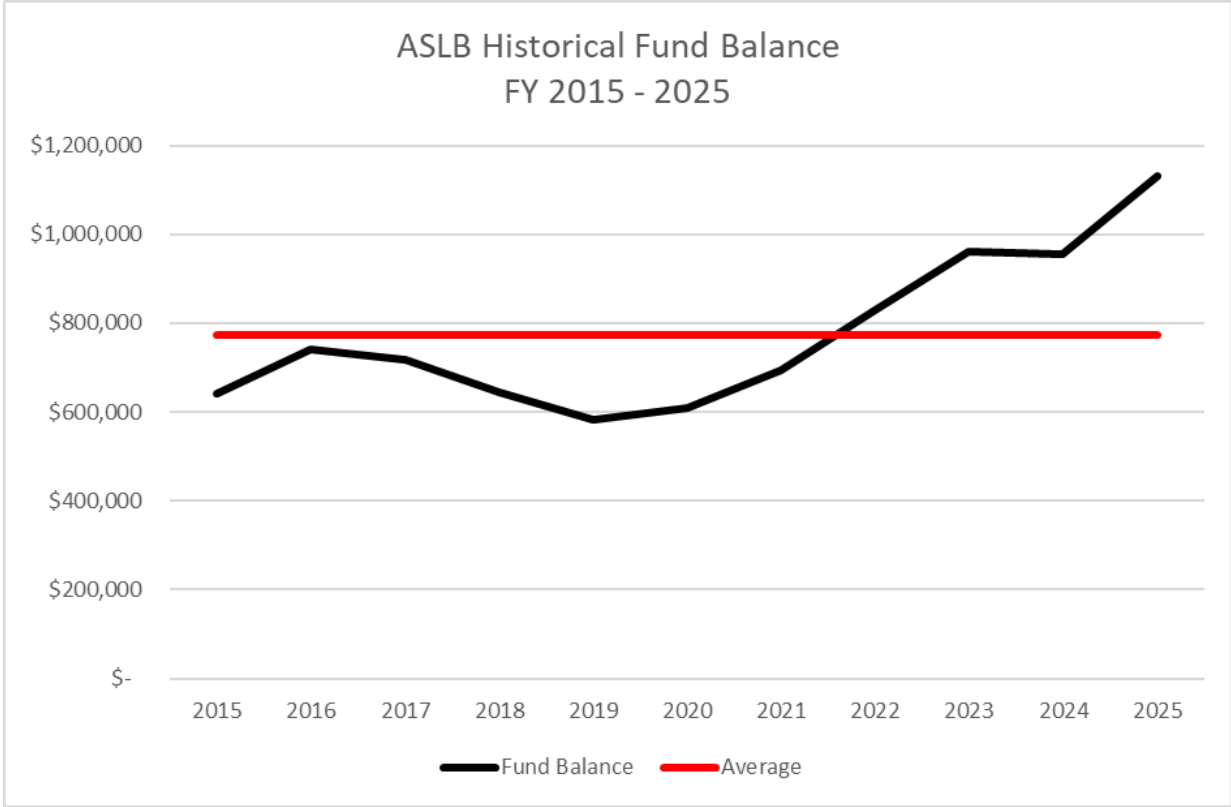
ASLB Education Fund Cash Flow

Beginning Balance (July 1, 2025)	\$ 81,834.68
FYTD25 Revenue	\$ 1,350.00
FYTD25 Expenditures	\$ (8,043.74)
Current Fund Balance	\$ 75,140.94

BUDGET GRAPHICS



*September 2025 revenue of \$53,635.00 was credited to October 2025. Revenue in October 2025 was \$59,551.00.



SECURITY SYSTEMS LICENSING BOARD

Raleigh, North Carolina

January 13, 2026

ATTORNEY'S REPORT



SECURITY SYSTEMS LICENSING BOARD
Raleigh, North Carolina
January 13, 2026

I. CONSENT AGREEMENTS & CIVIL PENALTIES

On October 27, 2025, William Warwick/Harris Technology entered into a Consent Agreement in the amount of \$85.00 for registration violations. The Consent Agreement was signed by QA William Warwick on November 26, 2025. Payment has been received. (PAID IN FULL)

On November 7, 2025, Nyrique Cantey/The Soundside Group entered into a Consent Agreement in the amount of \$2,040.00 for registration violations. The Consent Agreement was signed by QA Nyrique Cantey on November 25, 2025. Payment has been received. (PAID IN FULL)

On July 25, 2025, Jeremy Downey/Wolf Security Solutions, Inc., entered into a Consent Agreement in the amount of \$204.00 for registration violations. The Consent Agreement was signed by QA Jeremy Downey on November 25, 2025. Payment has been received. (PAID IN FULL)

On November 7, 2025, Tim Schilling/Connesso North Carolina, LLC entered into a Consent Agreement in the amount of \$850.00 for registration violations. The Consent Agreement was signed by QA Tim Schilling on November 29, 2025. Payment has been received. (PAID IN FULL)

II. OFFICE OF ADMINISTRATIVE HEARINGS

See, Hearings List (attachment 1.)

III. ADMINISTRATIVE RULES

Passage of Senate Bill 710 (S.L. 2025-51) necessitated the amendment of numerous administrative rules since the most substantive feature of this bill was the change of the name of the Act, and the Board, from "Alarm Systems" to "Security Systems." The good news is that for rules where there will be only a change of name, you do not have to go through the rulemaking process; merely a letter to the Rulemaking Coordinator at the Office of Administrative Hearings requesting the change. However, for nine other

rules they had to go through the usual process. These nine were 14B NCAC 17 .0103, .0105, .0108, .0201, .0202, .0209, .0210, .0301, and .0305. A copy of each rule with the proposed amendment was attached as Attachment 3 to my September 2025 Attorney's Report.

For some, the amendment was as simple as changing "alarm" to "security system," and in two (.0201 and .0301) additional language added since Senate Bill 710 also authorized the Board to access and consider criminal convictions that have been expunged.

Two rules now reflect language detailing the contents of the respective application. The Private Protection Services Board had rules with virtually identical language and was forced by the Rules Review Commission to detail the contents of its applications. I am attempting to avoid the same disruption of your rules.

The Board voted at its September meeting to approve these nine rules as amended

The Notice of Text was filed September 24, 2025. The Public Hearing was Tuesday, November 4, 2025, at the Board's office, and the Public Comment Period expired December 15, 2025. There were no comments, written or oral.

A vote to approve these rule amendments is in order for today. A copy is attached as Attachment 2.

IV. LITIGATION

At your September Board meeting, I was instructed to seek an injunction against Aabo Home, LLC, a Florida limited liability company, and its co-owner, for unlicensed activity. In a five-month period, the Board had received seven complaints against the company and during the investigation had discovered an active internet presence aimed at potential NC customers.

Surprisingly, Aabo Home has a Certificate of Authority to do business in North Carolina registered with the Secretary of State's Office.

A Complaint for Injunctive Relief was filed on October 8, 2025, and Aabo Home's NC registered agent was served on October 14, 2025. An Answer (other pleading) was due on November 16, 2025, but nothing was filed. Entry of Default was made December 5, 2025, and I moved for Default Judgment of the Defendants on December 29th. I am awaiting a copy of the signed Order.

V. LEGISLATION

Senate Bill 451, Occupational Professional Licensing Relief, would require 26 enumerated boards to cut their required continuing education hours in half (i.e. “by fifty percent (50%)”) or double the amount of time the licensee has to comply (i.e. if 12 months, then 24).

For seven enumerated boards whose requirements are set forth in their administrative rules, the board is required to amend its administrative rule(s). For 16 other boards – including the Alarm Systems Licensing Board – the bill actually amends the board’s statute (here, G.S. 74D-4(e1); *see*, Attachment 4) and instructs the board to adopt rules to implement the change. In the case of the Board, it would mean amending (or re-writing) 14B NCAC 17.0502.

Referred to the Senate Committee on Regulatory Reform April 7, 2025 and debated, in committee without a vote, on April 16th. (Interestingly, the identical language of the bill briefly appeared in another bill, HB 763, above, by way of committee substitute but was subsequently removed.)

VI. FINAL AGENCY DECISIONS

None.

**ASLB
MASTER HEARINGS LIST
as of November 4, 2025**

1.

OAH HEARING DATE	PETITIONER	TYPE OF APPLICATION	FAD HEARING DATE
November 28, 2017	Daniel Carl Hagerty / Guardian Eagle Security, LLC d/b/a AVSX Technologies 17 DOJ 06331	Letter of Reprimand (business license)	FAD served April 12, 2018. Petition for Judicial Review filed in Wake County Superior Court May 25, 2018.
August 27, 2024	Jake Carlton Engle 24 DOJ 02938	Denial of Alarm Systems Business License	FAD served December 16, 2024; Petition for Judicial Review filed in Watauga County Superior Court January 3, 2025; Petition denied April 10, 2025; (2 nd) Petition filed April 7, 2025 and "Motion to Accept Late-Filed Petition" filed April 9, 2025. Motion denied July 23, 2025.
November 3, 2025	Reconview, LLC; and Brian Anyogu 25 CPS 02500	Appeal of C&D	Petition for Contested Case Hearing withdrawn October 6, 2025.

No fiscal note required

CHAPTER 17 - ALARM SYSTEMS LICENSING BOARD

SECTION .0100 - ORGANIZATION AND GENERAL PROVISIONS

14B NCAC 17.0103 DEFINITIONS

In addition to the definitions under G.S. Chapter 74D, the following definitions shall apply throughout this Chapter:

- (1) "Agency Head" means the ~~Chairman~~ Chair of the ~~Alarm Security~~ Systems Licensing Board.
- (2) "Applicant" means any person, firm, or corporation applying to the Board for a license or registration.
- (3) "Board" means the ~~Alarm Security~~ Systems Licensing Board established by G.S. Chapter 74D.
- (4) "Branch Manager or Operator" means the licensee endowed with the responsibility and liability for a branch office.
- (5) "Branch Office" means a separate but dependent part of a central organization. The establishment of a telephone number or mailing address in the company name constitutes prima facie evidence of a branch office.
- (6) "Chairman" or "Chair" means the ~~Chairman~~ Chair of the ~~Alarm Security~~ Systems Licensing Board.
- (7) "Employee" means:
 - (a) a person who has an agreement with a licensee to perform ~~alarm security~~ systems business activities under the direct supervision and control of the licensee, for whose services any charges are determined imposed and collected by the licensee, and for whose ~~alarm security~~ systems business activities the licensee is legally liable; or
 - (b) a person who solicits customers at a residential or commercial location whose services are compensated by payment of a referral fee or commission by a licensee.
- (8) "Installs" means placing ~~an alarm~~ a security device in a residential or commercial location and includes demonstrating the use of ~~an alarm~~ a security system device for a specific location and function within the protected premises and, with such knowledge of the ~~alarm security~~ system operation, delivering that device to the owner or operator of the protected premises.
- (9) "Knowledge of Specific Applications" means obtaining specific information about the premises which is protected or is to be protected, gained during an on-site visit. Conducting a survey shall be prima facie evidence of knowledge of specific applications.

- (10) "Licensee" means any person licensed pursuant to G.S. Chapter 74D.
- (11) "Monitors" means receiving a signal from a protected premises or contracting with a person, firm or corporation to provide accessible equipment and personnel to receive a signal from ~~an alarm~~ a security device in a protected premises and take action in response.
- (12) "Qualifying Agent" means any person who meets the requirements of G.S. 74D-2(c), provided that no licensee may act as qualifying agent for more than one ~~alarm security~~ systems business without prior authorization of the Board.
- (13) "Responds" means receiving a monitored ~~alarm~~ security signal that indicates the existence of an unauthorized intrusion or taking from a protected premises of a customer and being required by contract to take action upon receipt of that ~~alarm security system~~ signal.
- (14) "Services" means inspecting, testing, repairing or replacing ~~an alarm~~ a security system device within protected premises.

Authority G.S. 74D-2; 74D-5.

14B NCAC 17.0105 PROHIBITED ACTS

In addition to the prohibited acts set forth elsewhere in this Subchapter and in Chapter 74D of the General Statutes, an applicant, licensee, or registrant who does any of the following shall have his or her application denied or his or her license or registration revoked or suspended:

- (1) displays, causes or permits to be displayed, or has in his or her possession any cancelled, revoked, suspended, fictitious, fraudulently-altered license or registration identification card, or any document simulating a license or registration identification card or purporting to be or to have been issued as a license or registration identification card;
- (2) lends his or her license or registration identification card to another person or allows the use thereof by another;
- (3) displays or represents any license or registration identification card not issued to him or her as being his or her license or registration identification card;
- (4) includes in any advertisement a statement that implies an official State-authorized certification or approval other than this statement: "Licensed by the ~~Alarm Security~~ Systems Licensing Board of the State of North Carolina." Licensees may include their license number;
- (5) includes in the company name the word "police" or other law enforcement designation that implies that the ~~alarm security system~~ company is affiliated with a local, state, or federal law enforcement agency; or

- (6) makes any false statement or gives any false information to a third party provider in connection with any criminal history record check provided to the Board.

Authority G.S. 74D-5; 74D-6; 74D-10.

14B NCAC 17 .0108 CONSUMER CONTRACT AND DISCLOSURE REQUIREMENTS FOR ALARM SECURITY SERVICES

(a) Every person, firm, association or corporation licensed to engage in the alarm security systems business in North Carolina who sells, installs, services, responds to or monitors electrical, electronic or mechanical alarm systems shall execute with the consumer a written contract in all transactions that consists of the following:

- (1) A description of the sales and services in brief, simple terminology; and
- (2) The company's name, address and telephone number, the North Carolina Alarm Security Systems License Number, and the North Carolina Alarm Security Systems Licensing Board's address and telephone number.

(b) Any person, firm, association or corporation licensed to engage in the alarm security systems business in North Carolina by providing sales, installation, service, response, or monitoring to a consumer and who unilaterally terminates, causes to be terminated, or reasonably knows of the termination of the monitoring, response or service to that consumer shall provide notification to that consumer by verified personal service or certified mail at least 10 days prior to cessation of the services. This provision shall not apply to consumer-initiated action to terminate or upon consumer relocation.

(c) Any person, firm, association or corporation licensed to engage in the alarm security systems business in North Carolina by providing sales, installation, service, response, or monitoring to a consumer and who changes or causes to be changed the monitoring, response or service to that consumer shall provide written notification to that consumer of the change, the effective date, and the name, address and telephone number of the new provider.

Authority G.S. 74D-2(a); 74D-5; Eff. July 1, 1995.

SECTION .0200 – PROVISIONS FOR LICENSEES

14B NCAC 17 .0201 APPLICATION FOR LICENSE

(a) Each applicant for a license shall submit an online application on the website provided by the Board. When this online application is submitted, it shall be accompanied by:

- (1) electronic submission of fingerprints from a Live Scan or similar system approved by the State Bureau of Investigation or one set of classifiable fingerprints on an F.B.I. fingerprint card provided by the Board and mailed separately to the Board's office;
- (2) one head and shoulders digital photograph of the applicant in JPG format of sufficient quality

- (3) for identification, taken within six months prior to the online submission;
- (3) statements of the results of a statewide criminal history records search by the reporting service designated by the Board pursuant to G.S. 74D-2.1(a) for any state where the applicant has resided within the preceding 60 months; months and disclosure of any expunged convictions;
- (4) a minimum of three letters attesting to the good character and reputation of the applicant using the online character letter submission process; and
- (5) the applicant's application fee, along with the convenience fee charged by the Board's on-line application vendor and the credit card transaction fee charged by the applicant's credit card provider and collected online.

(b) Each applicant shall upload evidence of high school graduation either by diploma, G.E.D. certificate, or other equivalent documentation.

(c) Each applicant for a license shall meet personally with either a Board investigator, the Screening Committee, the Director, or a Board representative designated by the Director prior to being issued a license. The applicant shall discuss the provisions of G.S. 74D and the administrative rules in this Chapter during the personal meeting. The applicant shall sign a form provided by the Board stating that the applicant has reviewed the information with the Board's representative and that the applicant understands G.S. 74D and the administrative rules in this Chapter. During a national or State declared state of emergency that restricts or prohibits travel, the personal meeting requirement may be waived if requested by the applicant in favor of alternative means of communication.

(d) Each applicant for a branch office license shall submit an online application on the website provided by the Board containing the physical address and telephone number of the branch office, the Qualifying Agent responsible for the branch office, the proposed branch manager, the parameters or scope of duties of the branch office, and the anticipated number of employees. This online application shall be accompanied by the branch office application fee.

(e) All photographs, record checks, proof of insurance, explanations of criminal charges, explanations of credit history, or requested documents shall be submitted online through the Board's website by any applicant for a permit, license, registration, or certificate within 60 days of the Board's receipt of the application form or a request from Board staff, whichever is later. Any failure to submit required or requested documents to complete the application process within this 60-day period shall void the application and require re-application.

Authority G.S. 74D-2; 74D-2.1; 74D-3; 74D-5; 74D-7; 74D-8; 15A-151(a)(10); 93B-8.1(d).

14B NCAC 17 .0202 EXPERIENCE OR TRAINING REQUIREMENTS FOR LICENSE

(a) Applicants for an alarm a security systems system business license shall meet the following requirements, which are in addition to those specified in G.S. 74D:

- (1) establish two year's experience within the past five years in alarm or security systems installation or service, or alarm or security systems business management; or
- (2) no longer than one year prior to the application date, successfully complete the Certified Alarm Technician Level I Course offered by the Electronic Security Association (ESA) or equivalent. Equivalency shall be determined by the Board's Training and Education Committee by comparing each segment of the training to ensure that the alternative course encompasses all segments of the ESA course.

(b) Applicants for a remote monitoring license pursuant to G.S. 74D-2(h) shall meet the following requirements:

- (1) hold a security guard and patrol business license issued pursuant to G.S. 74C-2; and
- (2) the Qualifying Agent for the license shall have completed a central station monitoring operator course offered by The Monitoring Association (TMA) or equivalent. Equivalency shall be determined by the Board's Training and Education Committee by comparing each segment of the training to ensure that the alternative course encompasses all segments of the TMA course.

Authority G.S. 74D-5.

14B NCAC 17 .0209 COMPANY BUSINESS LICENSE

(a) Any firm, association, or corporation required to be licensed pursuant to G.S. 74D-2(a) shall upload an application for a company business license on a form on the website provided by the Board. A sole proprietorship that is owned and operated by an individual holding a current ~~alarm~~ security systems business license shall be exempt from this Rule. This application form shall include such information as the firm, association, or corporation name; the address of its principal office within the State; all past convictions for criminal offenses of any company director or officer; information concerning the past revocation, suspension, or denial of a business or professional license to any director or officer; a list of all directors and officers of the firm, association, or corporation; a list of all persons, firms, associations, corporations, or other entities owning 10 percent or more of the outstanding shares of any class of stock; and the name and address of the qualifying agent.

(b) In addition to the items required in Paragraph (a) of this Rule, an out-of-state company shall file with its license application form a copy of its certificate of authority to transact business in this state issued by the North Carolina Secretary of State, in accordance with G.S. 55-15-01, and a consent to service of process and pleadings that is authenticated by its company seal and accompanied by a duly-certified copy of the resolution of the board of directors authorizing the proper officer or officers to execute this consent.

(c) After filing a completed online application with the Board, the Board shall conduct a background investigation to ascertain if the qualifying agent is in a management position. The Board shall also determine if the directors or officers have the requisite good

moral character as defined in G.S. 74D-6(3). It shall be prima facie evidence of good moral character if a director or officer has not been convicted by any local, State, federal, or military court of any crime involving the use, carrying, or possession of a firearm; conviction of any crime involving the use, possession, sale, manufacture, distribution, or transportation of a controlled substance, drug, narcotic, or alcoholic beverage; conviction of a crime involving assault or an act of violence; conviction of a crime involving breaking or entering, burglary, larceny, or any offense involving moral turpitude; or does not have a history of addiction to alcohol or a narcotic drug. For the purposes of this Section, "conviction" means and includes the entry of a plea of guilty, no contest, prayer for judgment continued, adjudication withheld, or a verdict rendered in open court by a judge or jury.

(d) Upon completion of the background investigation, a company business license shall be issued if all requirements of this Rule are met. A company business license issued by the Board shall be displayed at the principal place of business within North Carolina.

(e) The company business license shall be issued only to a corporation and shall not be construed to extend to a licensing of its directors, officers, or employees.

(f) The issuance of the company business license is issued to the firm, association, or corporation in addition to the license issued to the qualifying agent. The qualifying agent for the firm, association, or corporation that has been issued the company business license shall be responsible for assuring compliance with G.S. 74D.

(g) Within 90 days of the death of a licensee, the existing qualifying agent or a newly designated replacement qualifying agent for the company may submit a written request to the Board, asking that the deceased licensee's license number remain on company advertisements. The Board shall permit the use of the deceased licensee's license number only if the current qualifying agent's license number is printed adjacent to and in the same size print as the deceased licensee's license number.

Authority G.S. 74D-2(a); 74D-5.

14B NCAC 17 .0210 ELECTRICAL CONTRACTING LICENSE REQUIREMENTS

(a) Each firm, association, corporation, department, division, or branch office required to be licensed pursuant to G.S. 74D-2(a) shall employ on a full-time basis a licensee or registered employee who holds a license for either a SP-LV, limited, intermediate or unlimited examination as administered by the North Carolina Board of Examiners of Electrical Contractors. Pursuant to Rule .0206 of this Section, each firm, association, corporation, department, division, or branch office shall maintain in its records a copy of the licensee's or registered employee's Electrical Contractors License.

(b) In the event the licensee holding the electrical contractor's license ceases to perform his duties, the business entity shall notify the Board in writing within 10 working days. The business entity shall employ a substitute electrical contractor licensee within 30 days after the original electrical licensee ceases to serve.

(c) If a company provides only ~~alarm~~ security systems monitoring services and submits a written request to the Board certifying that they provide only monitoring services and do not sell, install, service, or respond to burglar security alarms, the Board shall

exempt the company from compliance with this rule. If the company later elects to sell, install, service, or respond to ~~burglar~~ security alarms, then the company shall be required to fulfill the requirements of this rule.

Authority G.S. 74D-2(a); 74D-5.

SECTION .0300 – PROVISIONS FOR REGISTRANTS

14B NCAC 17 .0301 APPLICATION FOR REGISTRATION

(a) Each licensee or qualifying agent shall submit an online application for the registration of his or her employee on the website provided by the Board. When this online application is submitted, it shall be accompanied by:

- (1) electronic submission of fingerprints from a Live Scan or similar system approved by the State Bureau of Investigation or one set of classifiable fingerprints on a standard F.B.I. fingerprint card mailed separately to the Board's office;
- (2) one original signed S.B.I. release of information form uploaded online and the original mailed separately to the Board's office;
- (3) one head and shoulders digital photograph of the applicant of sufficient quality for identification, taken within six months prior to online submission, and uploaded with the application submission;
- (4) statements of the results of a statewide criminal history records search by the reporting service designated by the Board pursuant to G.S. 74D-2.1(a) for any state where the applicant has resided within the preceding 60 months; months and disclosure of any expunged convictions;
- (5) the registration fee required by Rule .0302 of this Section, along with the convenience fee charged by the Board's on-line application vendor and the credit card transaction fee charged by the applicant's credit card provider and collected online; and
- (6) a completed affidavit form attesting to the truth of the information provided and public notice statement form.

(b) The employer of an applicant who is currently registered with another alarm business shall complete an online application form provided by the Board. This form shall be accompanied by the applicant's multiple registration fee along with the convenience fee charged by the Board's on-line application vendor and the credit card transaction fee charged by the applicant's credit card provider and collected online. This online application shall be accompanied by a completed affidavit form and public notice statement form.

(c) The employer of each applicant for registration shall print and retain a copy of the applicant's online application in the individual applicant's personnel file in the employer's office.

Authority G.S. 74D-2.1; 74D-5; 74D-8; 15A-151(a)(10); 93B-8.1(a).

14B NCAC 17 .0305 REGISTRATION IDENTIFICATION CARDS

(a) The registration identification card shall be carried by the registrant when performing the duties of ~~an alarm~~ a security systems employee.

(b) The registration identification card shall be exhibited upon the request of any law enforcement officer or any other authorized representative of the Board.

(c) Registration identification card holders shall immediately notify the Board upon receipt of information relating to the holder's ineligibility to continue holding such a card.

(d) Upon revocation or suspension by the Board, a holder shall return the registration identification card to the ~~administrator~~ Director within 10 days of the date of the revocation or suspension.

Authority G.S. 74D-8.

TITLE 15A – DEPARTMENT OF ENVIRONMENTAL QUALITY

Notice is hereby given in accordance with G.S. 150B-21.2 that the Environmental Management Commission intends to amend the rules cited as 15A NCAC 02B .0206; and 02H .0107. This is a republication of text as published in Volume 40 Issue 06.

Link to agency website pursuant to G.S. 150B-19.1(c):
<https://www.deq.nc.gov/about/divisions/water-resources/water-resources-commissions/environmental-management-commission/emc-proposed-rules>

Proposed Effective Date: March 1, 2026

Public Hearing:

Date: November 5, 2025

Time: 3:30 p.m., Speaker registration and sign-in will begin at 3:00 p.m.

Location: Archdale Building, Ground Floor Hearing Room - 512 North Salisbury Street, Raleigh, NC 27604

Reason for Proposed Action: *The Environmental Management Commission (EMC) and Department of Environmental Quality (DEQ), Division of Water Resources (DWR), have the responsibility to implement and enforce provisions of the federal Clean Water Act and have delegated permitting authority to implement the National Pollutant Discharge Elimination System (NPDES) Program. The rule amendments are outlined in Session Law 2024-44 (s. 5.1) to allow domestic wastewater discharges to zero flow streams, which will align North Carolina with neighboring states. By providing an additional permitting option, this may provide additional opportunities for growth in these areas where the cost of piping to a higher flowing stream farther away was prohibitive. The Session Law also requires the EMC to adopt rules incorporating the amendments.*

EMC is extending the comment period for the proposed amendments to 15A NCAC 02B .0206 and 15A NCAC 02H .0107 until December 15, 2025. The comment period is extended due to