HEALTH SERVICES POLICY & PROCEDURE MANUAL

North Carolina Department Of Public Safety

Prison

SECTION: Care and Treatment of Patient –

Access to Services

POLICY # TX I-2

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SUBJECT: Specialty Medical Clinics EFFECTIVE DATE: September 2016

SUPERCEDES DATE: May 2002

Reference:

ACA

Standard 4th Edition 4-4348

PURPOSE

To provide guidelines for accessing specialty medical clinics.

POLICY

When the attending physician determines that the patient has a condition which requires evaluation by a specialist, such arrangements must be in accordance with Utilization Review Guidelines.

PROCEDURE

- 1. When in the opinion of the attending physician (primary care unit doctor) that care needed cannot be render by him/her, a request will be made to the utilization review section for the use of local specialty consultants or contracted specialists.
- 2. The referring facility will initiate a consultation request (UR Request) in the Electronic Health Record (EHR) for each visit for specialty consultation, both internal and external.
- 3. Whenever possible, established in-house specialty clinics should be used.
- 4. The outpatient medical record and necessary documentation from the HER (i.e. clinical encounters, UR Consultation Request, labs, etc.) will accompany the inmate to his appointment.
- 5. Copies of the consultant's recommendations will be returned with the inmate to the correctional facility and scanned into the EHR.
- 6. The attending physician shall review all consultant orders derived from non-prescribing privileged providers i.e. community ER physicians, community providers, etc. prior to implementation.
- 7. Contracted specialists shall document patient care in the EHR to include the plan of care using the CPOE (Computerized Physician Order Entry) Screen.

Pauls y. Smith, M.D. 9/20/2016

Paula Y. Smith, MD, Chief of Health Services

Date

SOR: Deputy Medical Director