





COVID-19 FEMA-4487-NC

PUBLIC ASSISTANCE APPLICANT BRIEFING for LME/MCOs

1



Welcome





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AGENDA



Event Details

- Public Assistance Program Overview
- ✓ 3 Steps To FEMA Reimbursement
 - 1. REGISTER in FEMA Grants Portal
 - 2. SUBMIT Registration Documents
 - **3. DOCUMENT** Expenses
- Procurement for COVID-19 Event
- Resources and Contacts





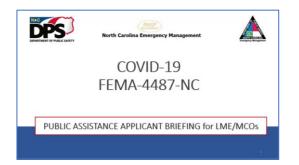
Applicant Briefing Housekeeping Tips

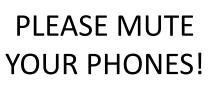




Type the name of your LME/MCO in the chat box so we know who you are available at <u>NCEM COVID-19 Public</u> <u>Assistance website</u> and on DHHS website

Briefing presentation slides











We Know You'll Have Questions!





Please put your questions in the chat box

We may not be able to address all specific expense eligibility questions during this briefing

Email your questions to:

General Questions: <u>Mary.Glasscock@ncdps.gov</u>

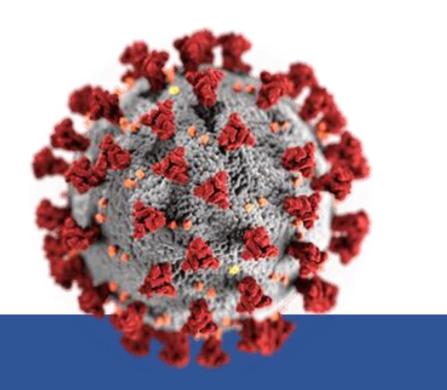
Non-Congregate Sheltering: Brett.Boykin-Roach@ncdps.gov





Event Details

Basic Information on COVID-19 Event





Event Details



- Major Disaster Declaration: FEMA-4487-NC
- Declaration Date: 3/25/2020
- Incident Period: January 20, 2020 (effective date for expense eligibility) Ongoing
- RPA Deadline: Ongoing
- Declared Categories of Work <u>Currently Only</u>:
 - Category B (*Emergency Protective Measures*)
 - Category Z (Management Costs)
- Originating from Emergency Declaration 3471EM on 3/13/2020





National Declaration Applies Statewide





Declaration applies to <u>ALL</u> public entities and eligible private non-profits throughout the State No local State of Emergency declaration is required for FEMA reimbursement eligibility in this event





FEMA Public Assistance Program

Public Assistance Program Overview Public Assistance Application Process



Public Assistance Program and Policy Guide FP 104-009-2 / April 2018

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Public Assistance (PA) Program Objective



Provides grants to eligible State and local governments, and certain private non-profits to assist with the cost of responding to and recovering from disasters

Entities eligible to apply for reimbursement are "Applicants"

Governing Laws, Regulations, and Policies

Stafford Act	44 CFR	2 CFR	PA Program & Policy Guide (PAPPG)
Law	Program Regulations	Procurement Requirements	Policy



FEMA Public Assistance Program and Policy Guide



Simplified PA Application Process



"Applicants are empowered to drive their own recovery"

- FEMA PA process for this event not the same as a "normal" disaster
- Process simplified to expedite reimbursement approval and payments
- Applicants can apply for reimbursement online directly through the FEMA Grants Portal





FEMA Simplified Application Process Fact Sheet



Starting the Process: 3 Easy Steps



Steps You Must Take To Start the FEMA Reimbursement Process:



LET'S GET STARTED . . .





Step 1: REGISTER FEMA Grants Portal



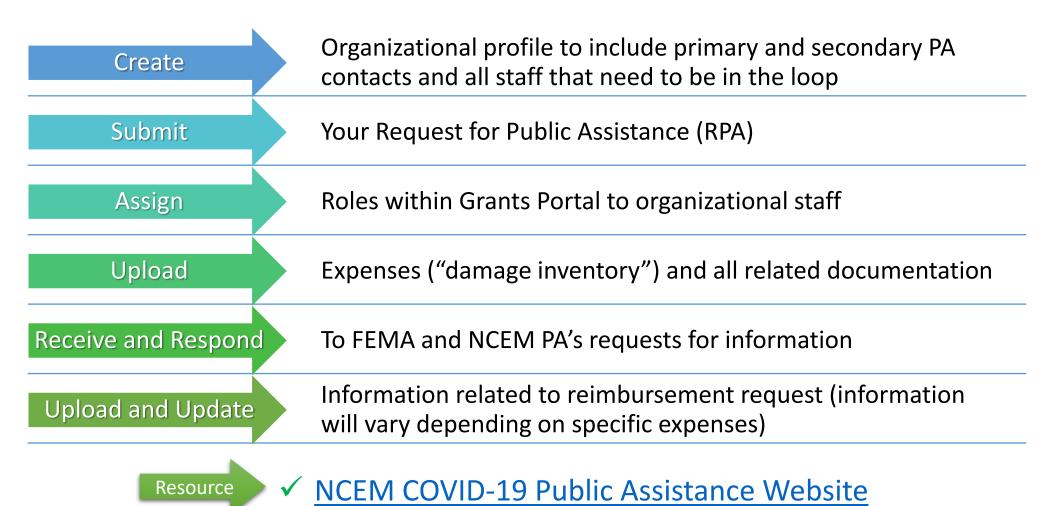
FEMA Grants Portal Overview Grants Portal Registration



What is the FEMA PA Grants Portal?



The primary access point between FEMA, the Applicant, and the State



14



All Interested Applicants Should Register



Public Entities include:

- Counties
- Cities
- Public Schools
- Community Colleges
- Water and Sewer Authorities
- Airport Authorities
- Public Transportation Authorities
- Public Housing Authorities
- Regional Councils of Government
- Other Political Subdivisions of the State – *including LME/MCOs*

Private Non-Profits (PNP) include:

- Community Center
- Custodial Care Facility
- Educational
- Emergency Care Facility
- Homeless Shelter
- Library
- Medical Care Facility
- Rehabilitation Facility
- Senior Citizen Center
- Shelter Workshop
- Utility
- Houses of Worship

- Emergency Services
- Private Colleges
- Low Income Housing
- Assisted Living
- Child Care
- Day Care (for individuals with disabilities or access and functional needs)
- Food Assistance Programs
- Health and Safety Services
- Animal Control Services
- Domestic Violence Services
- Residential Services for Individuals with Disabilities

Not Sure Your Organization Qualifies? Register Anyway!



Who Is The Applicant?



PNPs:

- <u>ALL</u> PNPs must be tax exempt under Sections 501(c), (d), or (e) of the Internal Revenue Code of 1954, or through the North Carolina Secretary of State
- PNPs that are part of a corporate entity can apply individually if they have their own EIN number or through their corporate entity
- For this event, PNPs <u>do not</u> have to apply to the Small Business Administration (SBA) to be eligible for Public Assistance for Emergency Work

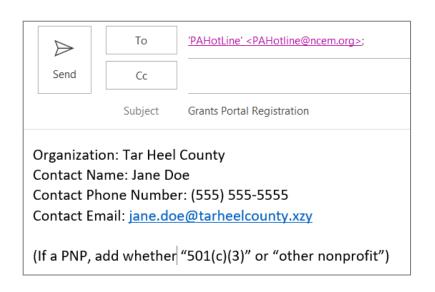
Local Governments:

- Individual departments <u>will not</u> create their own Organization Profile
 - *Example:* Office of Sheriff is included under County
 - *Example:* City Public Works Department is included under City
 - *Example:* Individual public school is included under LEA
- Individual departments will submit for reimbursement <u>through their unit of</u> <u>government</u>
- If LME/MCO is incurring expense on behalf of a PNP provider, the LME/MCO is the applicant, not the PNP provider

Not Registered Yet? Here's How To Do It

- Do not try to register yourself!
- Email the NCEM PA Hotline and we will register you!
- Email information below to: <u>pahotline@ncem.org</u>
 - Organization Name
 - Contact's Name
 - Contact's Phone Number
 - Contact's Email Address
 - <u>Non-Profits Only</u>: Indicate whether incorporated as a 501(c)(3) or other incorporation category











What Happens Next?



- You will receive an email from <u>support.pagrants@fema.gov</u> to complete your registration
- Answer the basic questions about your organization and hit "Submit"
- Once your organization is approved you receive another email that will prompt you to log back in and set a security question and password along with any personnel you added in the last step

This process registers your organization but is not a Formal Request for Public Assistance (discussed in next section of briefing)

Invitation Email to the Applicant - #1 Task





Already Registered? Check Your Profile



- Confirm <u>log in</u>
 - Any NCEM staff can reset your password if needed
 - If you already have a state PA grants manager, contact your grants manager
 - If you do not have a state PA grants manager, email <u>public.assistance@ncdps.gov</u>
- Check <u>personnel</u> information
 - All needed personnel are added
 - Contact information is up to date (email, etc.)
- Ensure all policies in Portal are up to date
 - Most recent Insurance Information
 - Most recent Personnel Policy
 - Most recent Procurement (Purchasing) Policy
- <u>PNPs Only</u>
 - Ensure your PNP documentation is complete and accurate
 - Tax Exempt Certification
 - Articles of Incorporation, Charter, By-Laws, etc.





Step 2: SUBMIT Registration Documents

Three Registration Documents Required:

- 1. Request for Public Assistance (RPA)
- 2. State-Applicant Disaster Assistance Agreement (SAA)
- 3. Designation of Applicant's Agent (DAA)





Required Registration Documents



Registration Document	How to Submit
1. Request for Public Assistance (RPA)	Complete in Grants Portal
2. State-Applicant Disaster Assistance Agreement (SAA)	Email to <u>public.assistance@ncdps.gov</u>
3. Designation of Applicant's Agent (DAA)	Email to <u>public.assistance@ncdps.gov</u>

All 3 Registration Documents Are Required!



Where To Get Registration Documents



		RPA	l I		SAA and DAA
Organization I Alamatee, Village of (001-000460-00)	Profile			▲DOWNLOAD	Resource NCEM COVID-19 PA Website
General INformation					Home Our Organization > DPS Services > Careers That Matter > About DPS > News > Contact >
ORGANIZATION NAME	Alamance, V	FEMA PA CODE	001-00640-00		
STATE/TRIBE/TERRITORY	North Carolin	EIN NUMBER	33-3333333		SILVER ALERT - A Silver Alert has been issued for Samaura Davonnia Riggins by the N.C. Center for Missing
TYPE	City or Town:	OUNS NUMBER	007751912		NC.DPS Que Organization Emergency Management Disaster Recovery COVID-19 Public Assistance
		IS ACTIVE?	Yes GEACTIVATE		
4 Personnel >				O MANADE	COVID-19 Public Assistance
					Resources:
Locations				Ø MANAGE	・ FEMA Non-Congregate Sheltering FAQs ば
Counties with Facility >				C MANAGE	 FEMA Fact Sheet - Eligible Emergency Protective Measures ☑
a construction of a					• FEMA Fact Sheet Public Assistance Simplified Application
DD Insurance Profile >				1 UPLOAD INSURANCE DOCUMENTS ? HELP	Public Assistance Applicant Briefing Slides (3 Slide Notes View)
		-	Docourco		 Public Assistance Applicant Briefing Slides (Full Slide View) Paper
▲ Applicant Event Profiles >			Resource	A REQUEST PUBLIC ASSISTANCE	• <u>State - Applicant Disaster Assistance Agreement (SAA</u>)亿
					• <u>Designation of Applicant's Agent and Applicant Assurances (DAA)</u> 亿
Documents >				LUNCOLO & DOWNLOAD + & MANAGE	 FEMA Public Assistance Program and Policy Guide (PAPPG)

New registration documents required for this event even if you are already registered in the Grants Portal from past disasters



Request for Public Assistance (RPA)



What Is The RPA?	Applicant's stated interest to participate in the FEMA PA program <u>Must</u> be submitted to start PA process
Where Do I Get It?	<u>Only</u> available through the Grants Portal Include DUNS, EIN & FEMA FIPS number (<i>if available</i>) <i>To get a DUNS number: <u>https://www.dnb.com/duns-number.html</u></i>
How Do I Submit It?	Submit through the Grants Portal Deadline: 30-day deadline waived; filing period ongoing

Don't wait! FEMA PA process **cannot start** until RPA is approved

Once RPA is approved, NCEM PA or FEMA will be in touch to guide you through the reimbursement process and answer specific expense eligibility questions



State-Applicant Disaster Assistance Agreement (SAA)



Contract between State and Applicant that authorizes reimbursement payments

	SAA is available at the NCEM COVID-19 Public Assistance Website
Where Do I Get It?	Must complete all seven (7) pages
	Include Federal Tax I.D.

How Do I Submit It?

What Is The SAA?

Submit by email to public.assistance@ncdps.gov



Designation of Applicant's Agent (DAA)



What Is The DAA? Designates organization's agents who will be the primary and secondary contacts for the Applicant Where Do I Get It? DAA is available at NCEM COVID-19 Public Assistance Website How Do I Submit It? Submit by email to public.assistance@ncdps.gov



What Happens Next?



- After your RPA is approved, you will be assigned a NCEM PA grants manager
- Your PA grants manager or a FEMA representative will be in touch to guide you though the reimbursement process
- Document your expenses so you will be ready to start applying for reimbursement
- You don't have to submit expenses to complete the registration process – go ahead and register now!





Audit Requirements



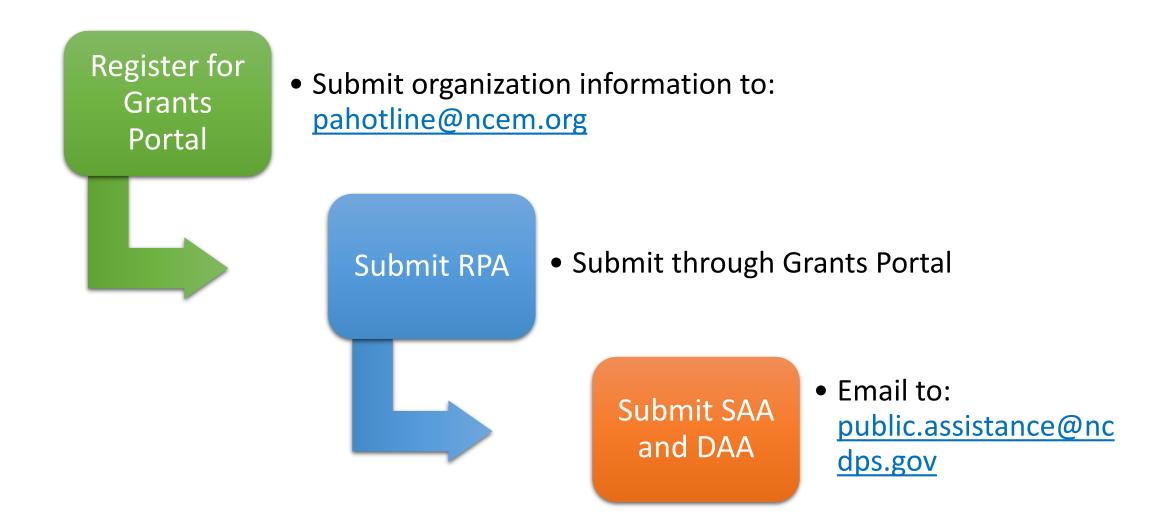
	Federal Single Audit Requirement (2 CFR § 200.500(a))	State Single Audit Requirement
Expenditures in a fiscal year	\$750,000 or more in federal awards	\$500,000 or more in state awards
Applies to	All non-Federal entities (state, local government, PNP)	Local governments and public authorities
Timing of single audit	When annual financial audit is conducted	When annual financial audit is conducted

- Discuss these requirements with your local auditor to determine the type of audit your organization must have
- When your audit is complete, forward copy to State NCEM Public Assistance at: <u>public.assistance@ncdps.gov</u>
- If you forget to submit your audit, NCEM PA will remind you!



Registration Process Recap









Step 3: DOCUMENT Your Expenses

Category B: Emergency Protective Measures Category Z: Management Costs



Applicant Eligibility \neq Expense Eligibility

To be eligible for reimbursement, expenses <u>must</u> be:

- Incurred by an eligible applicant
- As a direct result of the event
- Within the area covered under the declaration
- Legal responsibility of the applicant
- Reasonable and necessary
- Emergency work addresses an immediate threat

For now - document, document, document everything!









Document Expenses NOW



- Recovery activities are evolving
- Guidance will be updated on the <u>NCEM COVID-19 Public Assistance</u> <u>Website</u> as it is received
- Your PA grants manager or a FEMA representative will guide you though the reimbursement process

- Basic information to track <u>now</u> for reimbursement requests <u>later</u>:
 - Date expenses was incurred
 - Description of expense/work performed
 - How expenses/work performed are related COVID-19
 - For equipment, hours used and location
 - Labor rates and Fringe Benefit Rate

For now - document, document, document everything!

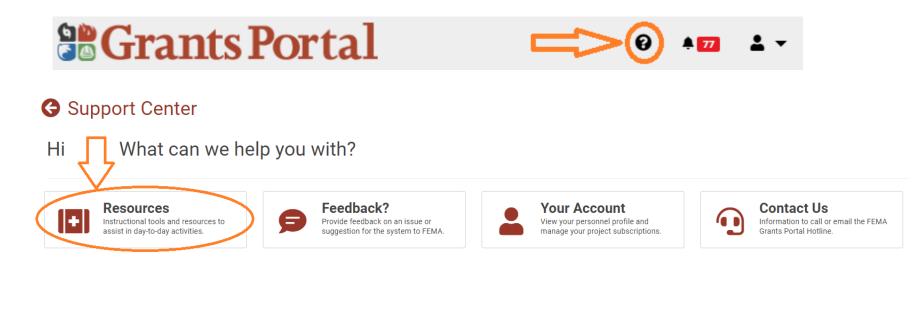


Document Expenses NOW Example Summary Records



Grants Portal: Resources Tab provides examples

Or find them at: ✓ FEMA Library





Confused about FEMA forms? Create excel spreadsheet to track expenses – FEMA or NCEM PA staff will help you after you have completed registration!



Resources

Eligible Expenses – Emergency Protective Measures (Category B)



- Management, control and reduction of immediate threats to public health and safety:
 - Emergency Operation Center costs
 - Training specific to the declared event
 - Disinfection of eligible public facilities
 - Technical assistance to state, tribal, territorial or local governments on emergency management and control of immediate threats to public health and safety
- Emergency Medical Care/Medical Sheltering
- Household pet sheltering

- Purchase and distribution of food, water, ice, medicine, and other consumable supplies, such as PPE and hazardous material suits
- Movement of supplies and persons
- Security and law enforcement
- Communications of general health and safety information to the public
- Search and rescue to locate and recover members of the population requiring assistance
- Force account overtime costs (<u>only</u> overtime)

If You're Not Sure the Expense Qualifies, Document Anyway!

PAPPG (Pages 57-83)
 FEMA Emergency Protective Measures Fact Sheet



What Is NOT Eligible Under Category B



Although FEMA guidance on expense eligibility continues to evolve, there are some categories of expenses that are <u>not</u> eligible under Category B

- Lost revenues (ex: utility fees, local occupancy and prepared food and beverages tax revenues, sales tax revenues)
- Permanent work repairs (ex: fixing roads, repairing damaged facilities)
- Regular telework expenses (ex: laptops for your employees to work from home)

- General operating expenses
- Expenses paid for with other federal funds (ex: CDC, HHS, CARES Act)
- Expenses not directly related to responding to COVID-19



Still Track ALL Your Expenses



- FEMA guidance on reimbursable expenses is still evolving
- Other federal disaster relief funds might cover the expense even if FEMA does not (ex: HHS, CDC, Cares Act)
- Document ALL your expenses now even if not FEMA reimbursable – those expenses might be covered by another federal disaster recovery program





FEMA Project Codes



- Types of Costs (Cost Code)
 - Force Account Labor
 - Force Account Equipment
 - Materials
 - Contract Work
 - Rented Equipment

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APPLICANT				F	PA ID #				PROJECT #		DISASTER		
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• Don't confuse *cost codes* in the Grants Portal with *eligible expenses*

If you don't know what cost code applies to a specific expense, continue to document your expenses – FEMA or NCEM PA staff will assist you after you have completed registration



Eligible Expenses - Management Costs (Category Z)



Administrative costs incurred in the management of Public Assistance grants

- Applicant may receive <u>up to</u> 5% of project net cost, based on actual costs
- Documentation will be required

Management Costs are any indirect costs and administrative expenses that are reasonably incurred in administering a grant or subgrant award. Eligible activities may include:

- Solicitation, review, and processing of sub-applications and subgrant awards
- Managing grants (e.g., quarterly reporting, closeout)
- Purchase of equipment, per diem and travel expenses, and professional development that is directly related to managing your FEMA reimbursement
- Staff salary costs directly related to performing the activities listed above



Category B and Category Z Recap



Category B

Expenses for responding to the COVID-19 event



Category Z

Expenses for managing your FEMA reimbursement









What is a "Project"? – Documentation of eligible expenses, description of work or expenses, and cost estimate

Project Thresholds:

- Minimum Project Worksheet Amount: \$3,300
- Small projects: Less than \$131,100
 - Small project funding is fixed & paid as obligated, whether written on estimated or actual cost
 - Exception: verification of actual insurance proceeds if applicable
- Large projects: Greater than \$131,100
 - Reimbursable on actual cost
 - Request for Reimbursement
 - Monthly Progress Report
 - Final Inspection required



Force Account Labor



- Reimbursement for personnel expenses
 - Category B: <u>overtime</u> only
 - Overtime is paid based on personnel policy
 - Fringe benefits are also eligible
 - Reassigned employees paid at their regular rate of pay
 - Overtime and regular time is eligible for temporary employees hired for the disaster
- FEMA guidance is evolving continue to document all force account costs
- Submit a copy of current personnel policy and a sample of time sheets into the Grants Portal



Force Account Labor



Regular and Reassigned Employees



Overtime (plus fringe benefits) only; rate based on applicant's personnel policy

Temporary Employees Hired for COVID-19 Event



Overtime and regular pay



Force Account Labor – Personnel Policies



For overtime/hazard duty pay to be eligible for FEMA reimbursement, personnel policies:

- Must be adopted in writing prior to the date of the event (for this event, Jan 20, 2020)
- 2. Cannot make award of overtime discretionary on the part of the unit
 - Ex: "The Board may, in its discretion, award overtime pay" will not be reimbursable
- 3. Cannot make overtime rate higher in a federally declared disaster than in a non-federally declared disaster
- 4. Cannot make award of overtime contingent on receipt of federal funds
 - Ex: "In the event of a federally declared disaster, overtime will be paid" or "Overtime will be awarded subject to FEMA reimbursement" will not be reimbursable



Force Account Equipment



- Reimbursement for use of <u>applicant-owned</u> equipment
- Examples: Vehicles, generators
- Equipment rates:
 - State/Local rates based on past historical usage rates
 - FEMA Schedule of Equipment Rates





Materials



- Reimbursement for materials and supplies
- Examples: Plastic Barrier Tarps, PPE, Sanitizing Supplies, Health Care Equipment
- Newly Purchased (if for emergency protective measures)
- Taken from applicant's inventory go ahead and restock

Keep all invoices, receipts, inventory control registers, maintenance records, etc. for the duration of the time you work the event – Starting January 20, 2020 to end of event



Rented Equipment



- Reimbursement for rental equipment
- Examples: Health Care Equipment, Fans, Tents, Generators, etc.
- Be certain to keep your rental agreement
- Retain receipts to validate rented equipment costs



Contract Work



- Reimbursement for hiring outside contractors to perform eligible emergency protective measures work
- Temporary employees are not contractors they are force account labor
- Check for debarred contractors (EPLS)
- Resource 🗸 www.sam.gov Excluded Parties List System
 - Document your procurement process for all contracts
 - Upload your local procurement policy in the Grants Portal



Non-Congregate Sheltering



- Reimbursement for Non-Congregate Shelters approved April 6-July 7, 2020
- For individuals who:
 - First Responders and healthcare workers who do not require hospitalization but need to avoid direct contact with their families due to exposure to COVID-19;
 - Test positive for COVID-19 who do not require hospitalization but need isolation
 - (including those exiting from hospitals);
 - Have been exposed to COVID-19 and warrant quarantine
 - Need precautionary social distancing (including high-risk groups and persons with living situations unable to social distance)
- "Wrap-around" services that are be eligible (ex: laundry, food/meals, cleaning, security, special needs care, transportation, medicine)
- "Support services" are not eligible (ex: case management, mental health counseling)
- FEMA documentation and reporting is required for reimbursement





Non-Congregate Sheltering Reporting and Documentation



- Reporting is required every Friday (<u>Reporting form</u>)
- Documentation required for reimbursement
 - Specific need for each individual sheltered (e.g., what eligibility category the individual falls into)
 - Length of stay for each individual sheltered
 - Age of each individual sheltered
 - If applicable, number of meals provided for each individual sheltered
 - If applicable, number of individuals with access or functional needs sheltered
 - If applicable, number of household pets sheltered
 - If applicable, number of assistance and service animals sheltered
 - If applicable, type of shelter provided for animals as stand-alone, co-located, cohabitational
 - Description of services provided to sheltered individuals



Duplication of Benefits



- FEMA will <u>not</u> reimburse for expenses paid for with <u>any</u> other outside funding sources (no "double-dipping")
 - Ex: Other federal funds or programs; insurance payments
- Keep track of ALL expenses, <u>and</u>
- Keep track of which expenses have been paid for with other funds (ex: Medicaid, CCP-ISP, HHS, CDC, CARES Act, etc.)
- Be prepared to demonstrate no duplication of benefits if requested by FEMA

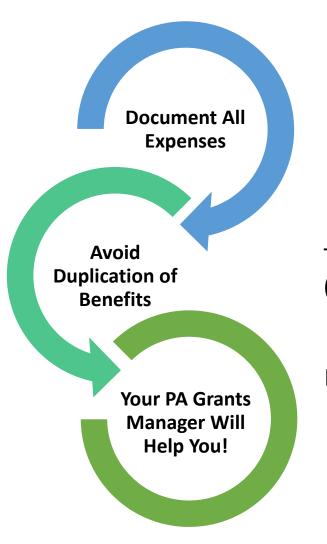






Documenting Expenses Recap





FEMA guidance on expense eligibility continues to evolve; ineligible expenses might be paid by other federal sources

Track other sources of federal funding (HHS, CDC, CARES Act, etc.)

Email Questions to: General Questions: <u>Mary.Glasscock@ncdps.gov</u> Non-Congregate Sheltering: <u>Brett.Boykin-Roach@ncdps.gov</u>







Procurement Requirements

Federal Procurement Requirements for COVID-19 Event



Federal Procurement Requirements



- Federal Uniform Guidance (2 CFR Part 200) procurement requirements apply to FEMA Public Assistance grant funds
- Failure to comply with procurement requirements <u>most common</u> reason for reimbursement denial
- Important guidance from FEMA on two procurement requirements:
 - Exigent or Emergency Circumstances Exception (E/E)
 - Cost Reasonableness Requirements



Exigent or Emergency Circumstances (E/E)



- Exception to Uniform Guidance competitive procurement requirements
- Only permissible during the actual exigent or emergency circumstances

Exigency - a need to avoid, prevent, or alleviate serious harm or injury, financial or otherwise, to the non-state entity, and use of competitive procurement proposals would prevent the urgent action required to address the situation. Thus, a noncompetitive procurement may be appropriate.

Emergency - a threat to life, public health or safety, or improved property requires immediate action to alleviate the threat.



Exigent and Emergency Procurement Fact Sheet



FEMA Guidance on E/E for COVID-19



- Effective January 27, 2020, for the duration of the event, applicants may use <u>new</u> and <u>existing</u> noncompetitive contracts:
 - 1. Emergency protective measures under FEMA's Public Assistance Program
 - 2. FEMA non-disaster grant funds to respond to or address COVID-19
- FEMA has determined that the ongoing COVID-19 pandemic qualifies <u>per se</u> (meaning, automatically) as an <u>emergency</u> <u>and/or exigent circumstance</u>

WHAT THIS MEANS:

FEMA PA grant applicants may use non-competitive procurement under the E/E exception for COVID-19 emergency protective measures contracts

WHAT YOU SHOULD DO:

Document reason for using E/E and how contract is related to COVID-19 response



FEMA Exigent and Emergency Circumstances Fact Sheet



E/E Exception—What Rules Still Apply?



- Your own local purchasing policies (waiver 1. of policy is determined locally - document reason for waiver)
- Required federal contract clauses 2. Resource
 - ✓ FEMA PDAT Contract Template
 - Bonding requirements for construction 3. contracts costing above Federal Simplified Acquisition Threshold (\$250,000 or more)
 - Contracts must be awarded to a responsible 4. contractor – check www.sam.gov
 - 5. Costs must be reasonable

- Independent cost or price analysis for 6. contracting costing above Federal Simplified Acquisition Threshold (\$250,000 or more)
- Cost-plus-percentage-of-cost contracting is 7. prohibited
- Time and materials contracts must include not-8. to-exceed cap
- 9. Documentation and oversight of contractors
- 10. Conflicts of interest prohibitions (if a conflict of interest is unavoidable due to the exigent or emergency circumstances, must justify in procurement documentation)



FEMA Exigent and Emergency Circumstances Fact Sheet



FEMA Guidance on Cost Reasonableness For COVID-19



"A cost is reasonable if, in its nature and amount, it does not exceed that which would be incurred by a prudent person *under the circumstances prevailing at the time the decision was made to incur the cost*" (2 CFR 200.404(a))

- These are *not* normal circumstances, but you *still* might be audited later
- FEMA recommends:
 - Make best efforts to take steps (such as market research, cost comparisons, etc.) to determine whether the price offered by a vendor was in fact reasonable
 - 2. Conduct required cost or price analysis for contracts costing \$250,000 or more
 - 3. Document your efforts



FEMA Reasonable Cost Evaluation Job Aid **FEMA Pricing Guide**



Time/Materials and Cost-Plus Contracts



Time & Materials

Only allowed under <u>very specific</u> conditions:

- For a reasonable time during circumstances where clear scope of work (SOW) cannot be defined
- 2. When <u>no other</u> possible alternative exists
- 3. <u>Must</u> set a ceiling price that the contractor exceeds at its own risk ("not-to-exceed" contract price)
- 4. Work must be bid when SOW can be defined

Cost Plus

- Also called "Cost Plus Percentage of Cost" contracts
- <u>Never</u> allowed under <u>any</u> circumstances under Federal law



If You Bid . . . Follow *ALL* Federal Procurement Requirements



More information about Uniform Guidance and FEMA Procurement Requirements is available at:



Resource

✓ FEMA Procurement Disaster Assistance Team (PDAT) Website

More procurement resources available on the UNC School of Government's COVID-19 Procurement resource site:

✓ <u>SOG COVID-19 Procurement Website</u>





We can help:

We're Here to Help!

NCEM Public Assistance Contacts



Contact NCEM Public Assistance





General Questions: Mary Glasscock <u>Mary.Glasscock@ncdps.gov</u>

Non-Congregate Sheltering: Brett Boykin-Roach <u>Brett.Boykin-Roach@ncdps.gov</u>



Grants Portal Hotline for FEMA Public Assistance



(866) 337-8448 or

FEMA-Recovery-PA-Grants@fema.dhs.gov











THANK YOU FOR WHAT YOU DO!