Back to Basics

A continuous improvement process that reviews daily operations through staff engagement to reduce the opportunity for serious incidents staff believe are likely to occur in the next six months

Correctional System Reform



11/15/2018

NC Department of Public Safety

Staff Engagement Facility Vulnerabilities

If a serious incident is going to happen at our facility in the next six months:

- What will it be?
- Where will it happen?
- When will it happen?
- Why?

Driving to work, what are you afraid may happen?

Reducing the Opportunity for a Serious Incident

Reviewing agency and facility written policy and post orders

[Vagueness, omission, contradictions]

Observing operations in the area of concern

[Staff, offenders, movement, physical plant, civilians]

- Asking the staff working the post, what would make this safer? What aren't you able to do in the written directives? Other concerns?
- Preparing a detailed recommendation to respond to staff concerns and vulnerabilities found

Process for North Carolina

- Demonstrate at one site in each region
- Train a team of staff in each region for sustainability
- Conduct it and use it as necessary at each site
- Report areas addressed and improvements made