

NC Department of Public Safety



NC ALLIES

A Local Link to Improve Effective Services

Register for NCID

**Last Revised
March 2018**

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Document Overview

The NCID Management is the standard identity management and access service provided to state, local, business and citizen users by the Office of Information Technology Services. NCID enables its customers to achieve an elevated degree of security and access control to real-time resources such as customer-based applications and information retrieval.

NCID Information

For problems with NCID Accounts, call 919-754-6000 or 1-800-722-3946, or email its.incidents@its.nc.gov

NC ALLIES Information

For problems or questions regarding NC ALLIES, contact your local JCPC Area Consultant or Program Assistant

User Guides can be found at: <https://www.ncdps.gov/Juvenile-Justice/Community-Programs/Juvenile-Crime-Prevention-Councils/Program-Agreement-Information>

NCID User Registration

In order to create a NC ALLIES account, you must first create a NCID. To create a NCID, you will need to perform the following steps listed below. If you already have a Business or State/Local Government NCID account, please skip to the [Register for Access to NC ALLIES](#) section.

1. Enter the following address into your internet browser: <https://ncid.nc.gov>
2. Click the **Register** link on the NCID Login screen.



North Carolina Identity Management (NCID)

NCID is the standard identity management and access service provided to state, local, business, and individual users. NCID provides a high degree of security and access control to real-time resources.

User ID: [forgot your User ID?](#)

Password: [forgot your Password?](#)

[Need Help?](#)

To register for a new NCID account click here: [Register!](#)



3. From the NCID Registration screen, select **Business User** from the User Type dropdown list.

NOTE: If you already have an NCID account with a User Type of **Business** or **Local Government or State Agency**, please skip to the [Register for Access to NC ALLIES](#) section. If you need to register now as a Local Government or State Agency, you may do so by selecting the appropriate User Type here. **Do not choose Individual.** The Zip Code you enter as part of the business address will be used by NC ALLIES system to default your County location. Therefore, be sure to enter a Zip Code from the County where your Program operates.



North Carolina Identity Management (NCID)

New User Registration

Please indicate your user type from one of the following categories:

State Government Employee: A person who is currently employed or assigned to work for an agency within the State of North Carolina government.

Local Government Employee: A person who is currently employed or assigned to work for a North Carolina county or municipality.

Business User: A person who is requesting access to the State of North Carolina services on the behalf of a business.

Individual: A person who is requesting access to the State of North Carolina services as an individual or citizen.

4. Click the **Submit** button.

5. Complete the Business Account information by entering the required fields and selecting five security questions. **You must activate your account within 3 days after registering or it will be deleted.** Be sure to save your security questions. This is what will be used to unlock your account if you forget your password.



North Carolina Identity Management (NCID)

New User Registration

Create Business account

You **must activate your account within 3 days after registering or it will be deleted.** To do this, you must open the email message that will be sent to the email address you provide here during registration, and click on the URL link to activate your account.

Important!

To ensure that NCID messages will always be delivered to your Inbox, please verify that your email client and email provider are set up to accept messages from ncid_notifications@nc.gov before you complete the registration form below.

Requested UserID: (* Required)

Prefix: (Optional)

First Name: (* Required)

Middle Initial: (Optional)

Last Name: (* Required)

Suffix: (Optional)

Email Address: (* Required)

Confirm Email Address: (* Required)

Telephone Number: (* Required)

Telephone Extension: (Optional)

Street - Line 1: (* Required)

Street - Line 2: (Optional)

City: (* Required)

State: (* Required)

Zip: (* Required)

New Password:

Re-enter New Password:

Scholes, Ooserg

Enter the words above:

[Refresh CAPTCHA](#)
[Get an audio CAPTCHA](#)
[Help](#)

Telephone Number must be entered as: ###-###-####

Notice: Password policy requires that you set up your Challenge Questions

Please note that you will need to remember the answers to these questions in order to reset your password in the future if you forget your password. Please do not store these answers in written form where another person can access them. Please provide answers that are short, easy to remember, and are things that others won't know about you.

Self Service Challenges/Responses

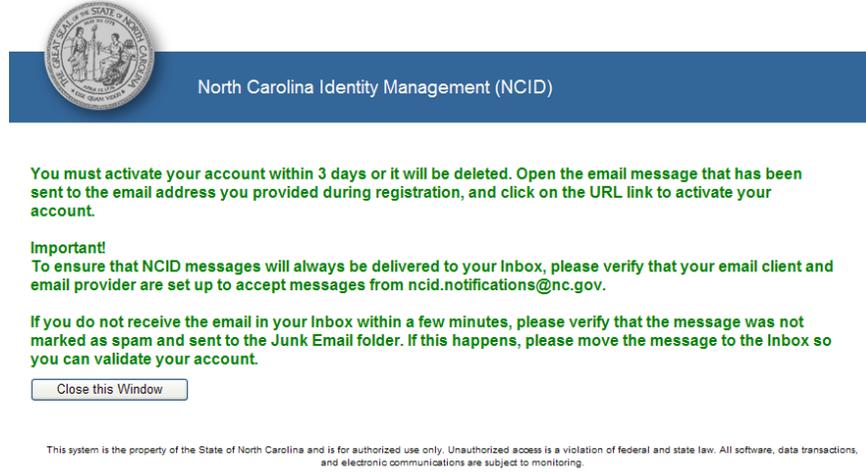
You must select the challenge questions from the drop down lists below and provide your answers in the space provided.

3 of the following questions will be displayed when authenticating using your Challenge/Responses.

Please select a question	<input type="text"/>
Please select a question	<input type="text"/>
Please select a question	<input type="text"/>
Please select a question	<input type="text"/>
Please select a question	<input type="text"/>

6. Click the **Create Account** button.

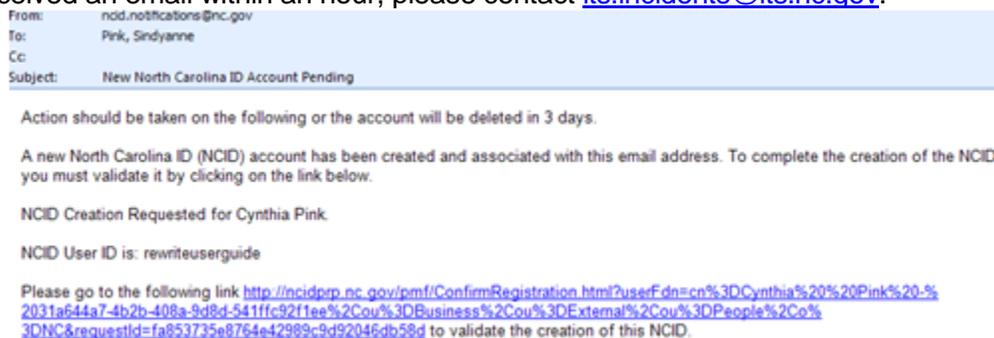
7. The following Activation Message will display:



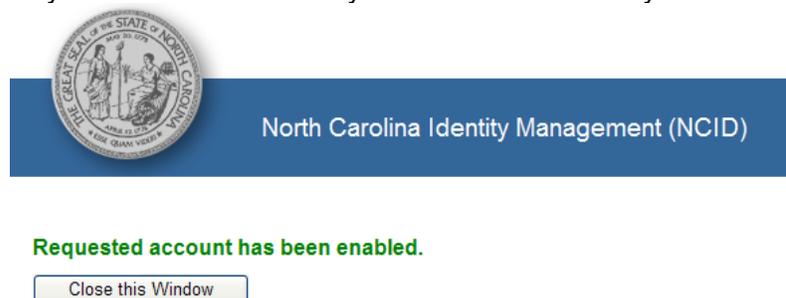
8. Click the **Close this Window** button.

9. Login to the email account entered when creating this account.

10. Upon creating your NCID Business account, an activation email will be sent to your specified email address from ncid.notifications@nc.gov. Click the link within the email to activate your new account. If you don't receive an email in your Inbox, try looking in your Junk and/or Spam mail folder. If you still have not received an email within an hour, please contact its.incidents@its.nc.gov.



11. Clicking the link within your email will activate your account and take you to the following screen:



12. Go to the NCID login screen and log in to your account to verify access with your chosen username and password. Log out once verified.

To access NC ALLIES, please continue to the Register for NC ALLIES instructions.