

## SERT RECOVERY SECTION

2024 (Pre-Helene)

### I. PURPOSE

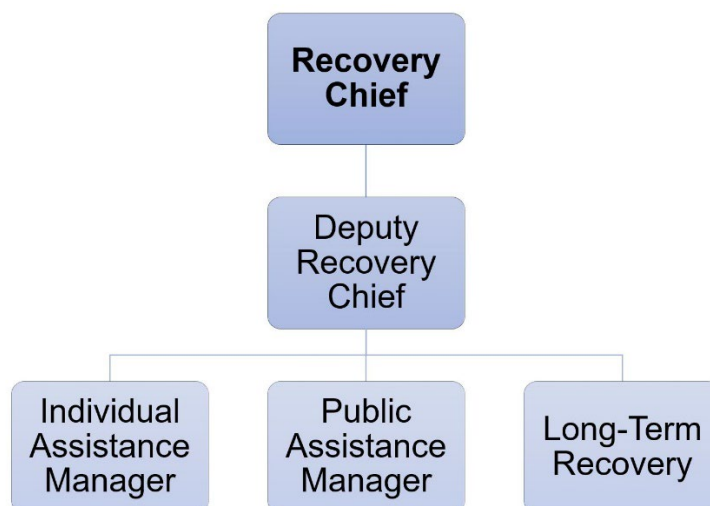
This appendix describes the Recovery Section of the State Emergency Response Team (SERT) during activation.

### II. MISSION

The mission of the federal, state, and local governments, as well as voluntary disaster relief organizations, is to provide immediate assistance to reduce or relieve human suffering while supporting the restoration of essential services during the recovery phase. The state will coordinate and direct those operations when local government resources are inadequate or exhausted. The state will request and coordinate assistance from other states, the federal government, and voluntary disaster relief organizations as necessary and appropriate.

### III. ORGANIZATION

The Recovery Chief reports directly to the SERT Leader and leads recovery activities as listed below:



### IV. CONCEPT OF OPERATIONS

#### A. PUBLIC ASSISTANCE BRANCH

The Public Assistance Branch serves as the direct contact between the Federal Emergency Management Agency (FEMA) and the applicant. Program guidance is provided through the Recovery Public Assistance Administrative Plan. This category of aid is available to public (and certain private nonprofit) entities to fund the repair, restoration, reconstruction, or replacement of a public facility or infrastructure that is damaged or

## SERT RECOVERY SECTION

2024 (Pre-Helene)

destroyed by a disaster. Eligible applicants include state governments, local governments, any other political subdivision of the state, and Native American tribes. Certain Private Non-profit (PNP) organizations may also receive assistance.

Reimbursement is available to all organizations and communities meeting requirements. Trained grant managers help applicants through the reimbursement process. A Request for Public Assistance must be filed with the state within 30 days after the area is designated eligible for assistance. Following the applicant's briefing, a kick-off meeting is conducted where damages will be discussed, needs assessed, and a plan of action put in place. A combined federal/state/local team proceeds with project formulation, which is the process of documenting the eligible facility, the eligible work, and the eligible cost for fixing the damages to every public or PNP facility identified by state or local representatives.

The team prepares a project worksheet (PW) for each project. Projects fall into the following categories:

- Category A: Debris removal
- Category B: Emergency protective measures
- Category C: Road systems and bridges
- Category D: Water control facilities
- Category E: Public buildings and contents
- Category F: Public utilities
- Category G: Parks, recreational, and other facilities
- Category Z: Indirect and Direct Administrative Costs

If the damage does not meet the federal threshold for a federal PA declaration, the state may request a Type 1 State Declaration. Upon approval by the Governor, projects fall into the following categories:

- Category A: Debris removal
- Category B: Emergency protective measures
- Category C: Road systems and bridges

### **B. NC INDIVIDUAL ASSISTANCE BRANCH**

The Individual Assistance branch ensures that individuals and families have access to the full range of state and federal programs made available in the aftermath of a disaster. The branch develops and maintains partnerships with state, federal and voluntary organizations that deliver resources to disaster victims. If there is a federal IA Declaration, the programs below are

## **SERT RECOVERY SECTION**

2024 (Pre-Helene)

managed by FEMA. If the damage does not meet the federal threshold, the state may request a Type 1 State Declaration. Upon approval by the Governor and the Small Business Administration, NCEM Recovery will manage a mirrored version of the programs below. For a Type 1 State Declaration, applicants must request a Small Business Administration (SBA) loan prior to submitting a state IA application to receive any state funds. This category of aid provides money and services to people in the declared area whose property has been damaged or destroyed and whose losses are not covered by insurance.

The following types of individual assistance may be provided:

- **Rental Assistance:** Financial assistance to rent alternate temporary housing.
- **Repair:** Homeowners receive grants to repair damage that is not covered by insurance. The goal is to make the damaged home safe, sanitary and functional.
- **Replacement:** Under rare conditions, homeowners receive limited funds to replace their disaster damaged home.
- **Temporary Housing:** Homeowners and renters receive funds to rent or are provided temporary housing units if eligible when rental properties are unavailable.
- **Other Needs Assistance (ONA):** Applicants receive grants for necessary and serious needs caused by the disaster. This includes personal property, transportation, moving and storage, childcare, medical, dental, funeral expenses.
- **Small Business Administration (SBA) Low-Interest Loans:** Homeowners and renters located in a declared disaster area can apply for low interest SBA disaster loans for losses not covered by insurance or FEMA funding.
- **Other:** Disaster Case Management (DCM), Disaster Unemployment Assistance, Disaster Legal Services, Income Tax Assistance, and Crisis Counseling.

NORTH CAROLINA EMERGENCY OPERATIONS PLAN (NCEOP)  
**ANNEX A | APPENDIX 2**  
**SERT RECOVERY SECTION**  
2024 (Pre-Helene)

**V. REFERENCES**

- A. NCEM Recovery Public Assistance Administrative Plan
- B. North Carolina Disaster Recovery Framework